



Banc Ceannais na hÉireann
Central Bank of Ireland

Eurosystem




Central Bank of Ireland Portal: Information Update

Nuala Lawless

Central Bank of Ireland Portal Services





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Enter your person code and password

[Sign in](#)


[Forgot Your Password?](#) [Help](#)

New User?


[Register](#)



Portal – Institution Information



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- Home <
- Institution Details < 
- My Institution Profile <
- Pending Actions <
- Messages >
- Request Change <
- Portal Administration <
- Returns <
- Help <

General Information

Institution Details

- Registered Name
- Regulatory Status

Contact Information *

- Name
- Email address
- Telephone
- Contact Reason

Addresses

- Address Type
- Address Details

Activities

Services

- Business Service
- Start Date


* Contact Information

Credit unions are responsible for maintaining their contact information on the Portal.

These contact details are used by RCU to communicate with credit unions, for example:

- Issue circulars to Primary and Secondary contacts.
- Contact Manager or Chair.

Portal – Request Changes



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- Request Change** ←
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15% Combined Concentration Limit for House and Business Loans

Amendment of the Credit Union Common Bond

Change of Auditor

Change of Legal Name

Change of Registered Office Address

Change to Contact (automatically updated)

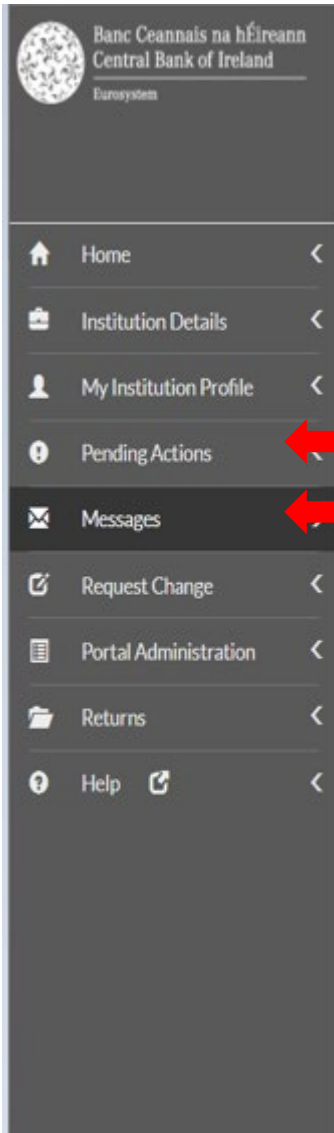
Member Personal Current Account Service (MPCAS)

Notification of the 10% Combined Concentration Limit for House and Business Loans

Other Rule Amendment Changes

Other Section 48 Applications for Approval

Portal – Messages & Actions



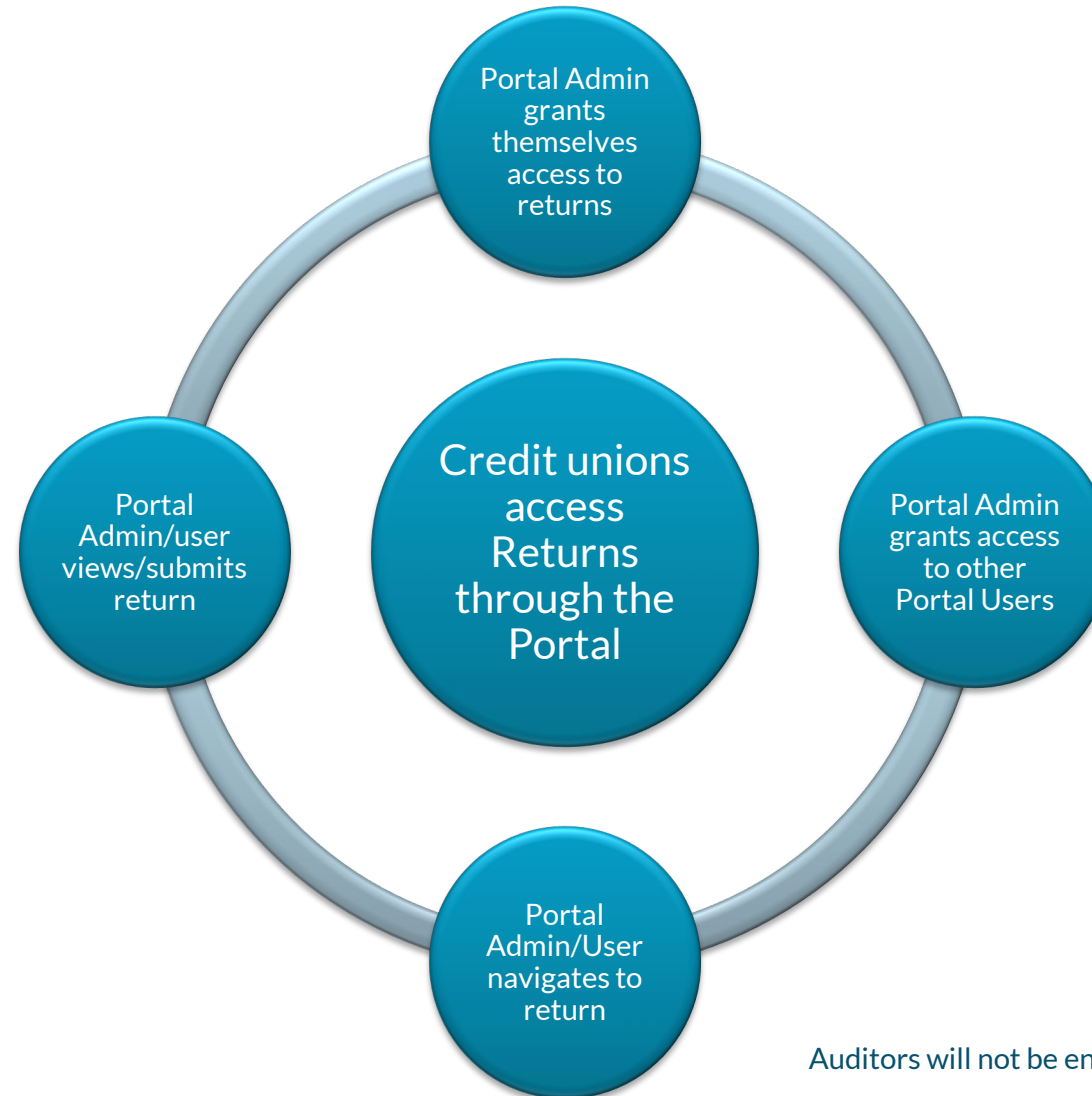
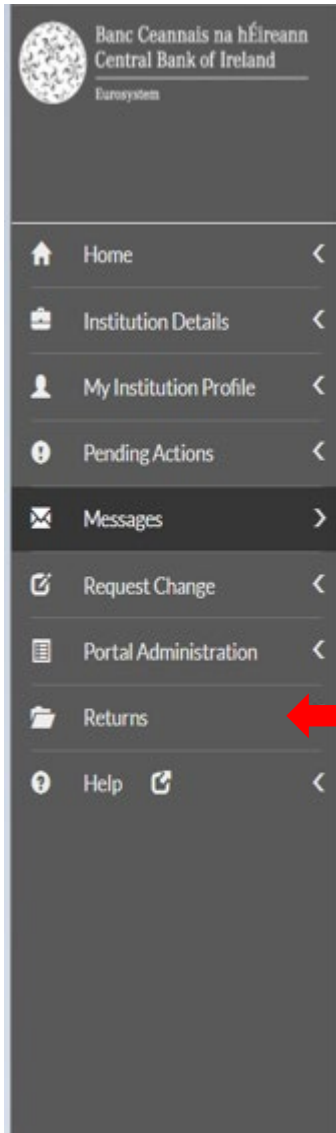
Message

- ❑ Portal related communications are issued to Portal Administrators and Portal users through Portal Messages.
- ❑ When a Portal Message is sent to a Portal Administrator or Portal User, an email message notification is sent from portal-communications@centralbank.ie
- ❑ Messages are accessed through the “Messages” option on the left navigation of Portal.

Actions

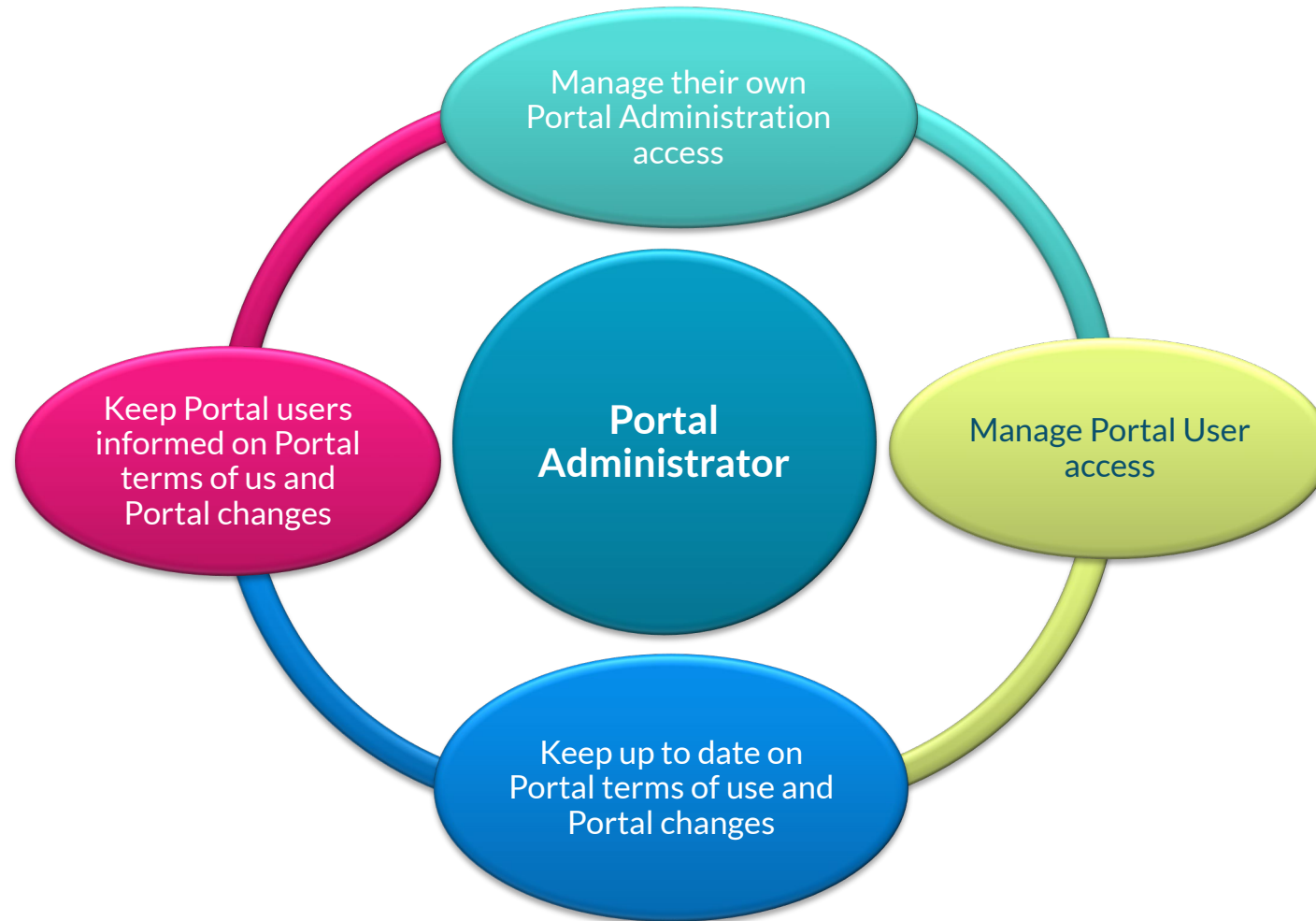
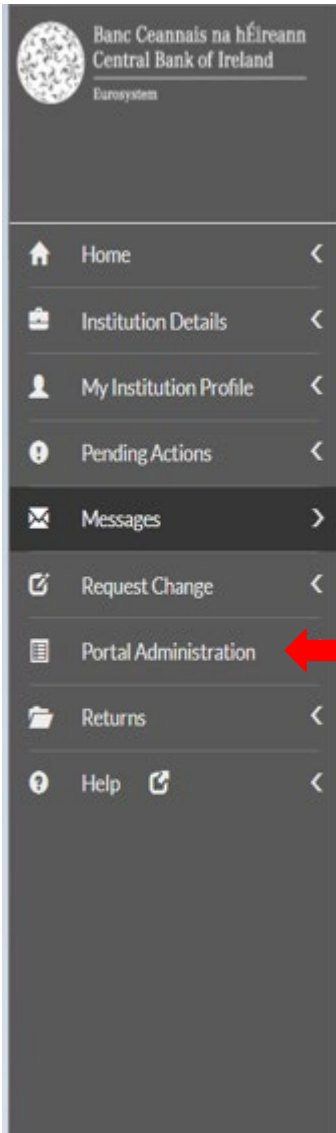
- ❑ Request change follow up actions are issued by RCU by assigning a Portal Action.
- ❑ Actions enable credit union to update information associated with an “In Progress” request change.
- ❑ Actions are accessed through the “Pending Actions” option on the left navigation of Portal.

Portal - Returns



Auditors will not be enabled on Portal until 2023

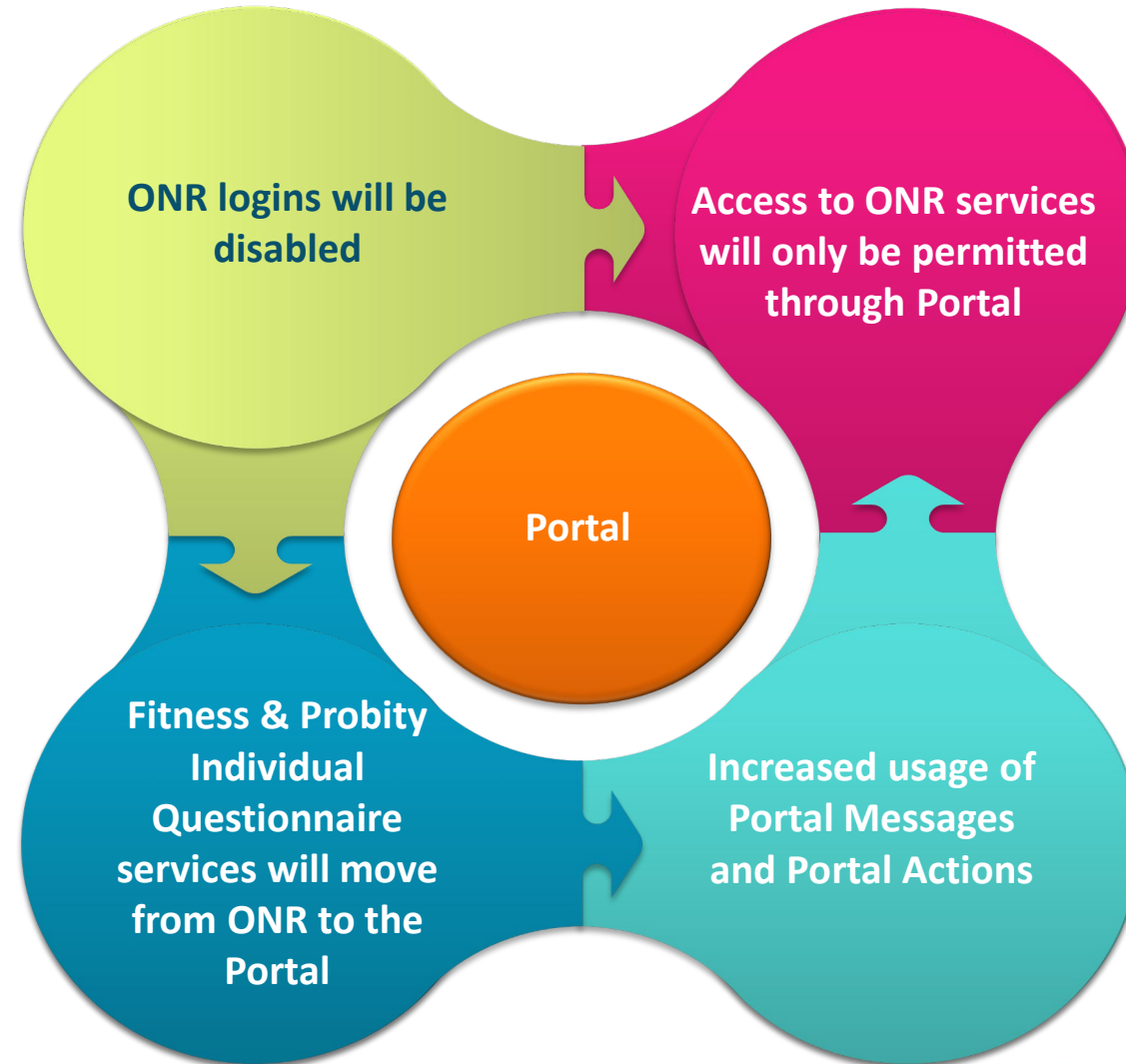
Portal Administrators



All credit unions must have a Portal Administrator in place at all times.

Auditors will not be enabled on Portal until 2023

Portal changes in 2023



Summary

- Access ONR services through the **Portal**.
- The credit union **Portal Administrator** is responsible for managing Portal users' access and permissions. Please provide the relevant access in a timely manner.
- Keep your contacts up to date on the Portal to ensure you receive Central Bank communications.
- Portal related communications are issued to Portal Administrators and Portal users.
- Portal Support: Please check the help section of the Central Bank of Ireland Portal website [here](#) or contact portalsupport@centralbank.ie



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HOME > REGULATION > CENTRAL BANK OF IRELAND PORTAL > [HELP](#)

Portal Help

Getting Started

Topics cover registration and login activities, and how your permissions are managed.

Administration

Topics cover the tasks for Portal Administrators, including user access and permission management.

Returns

Topics cover issues on access and submitting returns from the Portal

Common Troubleshooting

Topics cover issues that may arise during login, including forgot person code and password instructions.

Institution Data

Topics cover the institution data displayed on the Portal.

Messaging

Topics cover how to view, send and respond to messages on the Portal.

Request Changes

Topics cover what exactly is a Request Change and how you submit a Request Change for your institution.

General Help

Topics cover updating your account details, managing your permissions, and general functionality.

Second Factor Method Help

How to login using your second factor method.