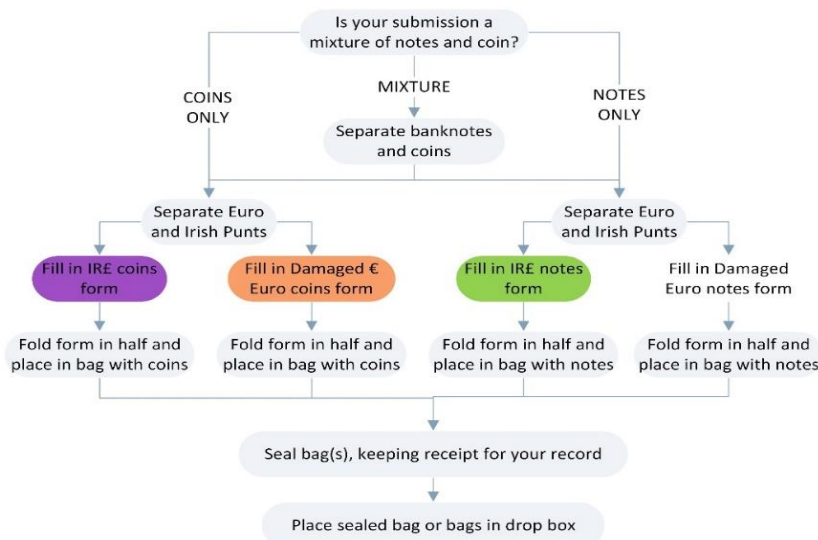


# DAMAGED € EURO NOTES ONLY



Banc Ceannais na hÉireann  
Central Bank of Ireland  
Eurosystem

The Central Bank provides a service to replace the value of damaged or mutilated genuine euro banknotes and coin. Damaged banknotes can be submitted for value exchange via your local commercial bank, who may submit your application directly to the Central Bank on your behalf; the drop box located at the Central Bank of Ireland in North Wall Quay, or by post. Please sort your submission in advance as follows:



## Submissions must include:

1. Completed form
2. Bank account details for payment
3. A copy of photographic ID for submissions over €100

Postal submissions must be sorted as outlined above with coins and notes sealed in separate envelopes. Please address to Central Bank of Ireland, PO Box 61, P2, Sandyford, Dublin 16

## More information:

See the “Consumer Hub” area on [www.centralbank.ie](http://www.centralbank.ie), email [currencyservices@centralbank.ie](mailto:currencyservices@centralbank.ie), or call the Central Bank on +353 1 2245969.

## SUBMISSION DETAILS

**Failure to complete the form correctly will result in delay in reimbursement.**

Please give details of the **NOTE(S)** enclosed

Denomination	Quantity Declared	OFFICE USE ONLY	Denomination	Quantity Declared	OFFICE USE ONLY
€5			€100		
€10			€200		
€20			€500		
€50			<b>TOTAL VALUE</b>		

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Please use **BLOCK CAPITALS** throughout this form.

**Important information for submissions by companies:**

- Please provide your CRO number: \_\_\_\_\_
- For submissions over €100, please submit a redacted bank statement in the company name for the nominated bank account instead of photo ID.

**Applicant Details**

Applicant's Full Name																														
Tel Number											Date of Birth	D	D	/	M	M	/	Y	Y	Y	Y									
Address																														
Email Address																														

**For submissions over €100: Have you attached the required ID?**    Yes

*To protect your personal information, please fold completed form along dotted line ensuring this side faces inward.*

**Mandatory Bank Account Details**

**Note: Proceeds from the exchange of currency can be made to any nominated bank account in the Republic of Ireland.**

Bank											Branch																				
Account Name																															
BIC																															
IBAN																															

For information on payments - please email [currencyservices@centralbank.ie](mailto:currencyservices@centralbank.ie)

**Please provide details of how the notes were damaged, including details of any soiling:**

**Please provide details of the source of the notes: Where were the notes obtained from?**

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*Submissions accepted for exchange, may be assessed, by the National authorities in terms of AML, Revenue and Criminality and may take some time to complete. Exchanges are governed by ECB regulations (ECB Decision 2013/ 10). These regulations provide that if notes are assessed as intentionally damaged, they will not be reimbursed. Additionally, they will not be returned to the claimant, as it is the obligation of the national Central Bank to withdraw such notes from returning into circulation*

## Declaration to be signed by the applicant:

- I am entitled to submit the enclosed damaged euro notes for exchange.
- The damaged currency was not deliberately mutilated, soiled or damaged.
- The damaged currency does not originate from any illegal activity.
- All information provided is accurate.
- I am aware that the Central Bank of Ireland may forward details of this application, including copies of ID received, to other authorities e.g. An Garda Síochána and/or the Revenue Commissioners.
- I understand requirements in relation to exchange of damaged euro notes as set out in this document.

Applicant's  
Signature

Date

 D  D

/

 M  M

/

 Y  Y  Y  Y

*The Central Bank may process personal data provided by you in order to fulfil its statutory functions or to facilitate its business operations. Any personal data will be processed in accordance with the requirements of data protection legislation. Any queries concerning the processing of personal data by the Central Bank may be directed to [dataprotection@centralbank.ie](mailto:dataprotection@centralbank.ie). A copy of the Central Bank's Data Protection Notice is available at [www.centralbank.ie/fns/privacy-statement](http://www.centralbank.ie/fns/privacy-statement).*