

Health Services Staffs Credit Union Response to CP147

Good afternoon

On behalf of health Services Staffs Credit union, the following are our replies

1. Do you agree that the scope of the MCC and MCR should be extended to apply to the credit union core services?

Yes we agree, we see no reason why our members should not be afforded the same protections as all other consumers

2. Do you agree that a four year transitional period is sufficient for credit union staff to obtain relevant recognised qualifications?

Yes we believe this is adequate time, given our experience in staff training this is more than enough time to achieve minimum competency

3. Do you agree with the timeline?

Yes, given the numbers of staff that have already attained minimum competency then a 2023 introduction is fair and allowing the transitional period is more than fair

Kind Regards,

Sean Hosford
CEO

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