## **CONSULTATION PAPER 51**

## THE FIT AND PROPER REGIME IN PART 3 OF THE CENTRAL BANK REFORM ACT 2010

## RESPONSE OF THE IRISH INSURANCE FEDERATION

SECTION 1: INTRODUCTION	IIF / MEMBER COMMENTS
1. Two critical factors emerge from most if not all analyses	The crisis in the Financial services industry has a number of causes:
of the financial crisis. The first relates to weak or absent	1. poor internal governance
corporate governance and the second relates to	2. poor regulatory oversight
individuals at board or senior management level who	3. interest rates set too low and wholesale credit too readily
were complacent, lacked the knowledge and expertise to	available
challenge at board or senior manager level or who simply	leading to an accumulation of unsustainable private sector debt and a
did not understand the risks associated with their business	crisis in the banking system.
and the wider economy. The Central Bank of Ireland	
("the Central Bank") is addressing these shortcomings.	It is appropriate that the Central Bank addresses 1. through the
First, we have introduced a comprehensive corporate	improvement of 2. But it must be borne in mind that the insurance
governance regime for banks and insurers and we are in	sector has had no <i>systemic</i> problems of any kind and that the
the process of developing appropriate corporate	implementation of new oversight rules for insurers needs to take
governance regimes for other sectors of the financial	practical cognisance of the real low-levels of systemic risk posed by
services industry under our supervision. Secondly, we	the industry. Insurers should not be regulated as if they were the cause
sought additional statutory powers to enable us to apply	of the financial crisis. They weren't – neither from a
an enhanced fitness and probity regime to individuals	governance/supervisory standpoint (1 and 2 above) nor from a credit
across all regulated financial services providers.	perspective (3). In fact it is clear that the industry and its customers are
	being asked to bear some of the financial cost of the consequences of
	the crisis in the form of levies. The industry has no difficulty
	supporting the Central Bank's new Fit and Proper Regime but we are
	concerned that the regime could wind up micro-supervising junior
	individuals within insurers for whose actions heads of function and
	directors in these institutions must already take responsibility.

2. In doing so, we wanted to raise the bar in Fitness and Probity in three ways:	
1. In our gatekeeper role, by being able to prevent individuals from entering into senior positions in regulated firms, where we had concerns as to their fitness and probity;	Turn around time for approvals should not have a negative impact on the need to hire appropriate people in a timely fashion. Also similar qualifications/validation from Ireland or other jurisdictions should be recognised so that there are no unnecessary delays.
2. In our ongoing supervisory role, by being able to investigate, suspend, remove or prohibit individuals from senior positions in the financial services industry where concerns arise about their fitness and probity; and Consultation paper 51:  The Fit and Proper Regime in Part 3 of the Central Bank Reform Act 2010	
3. By setting high statutory Standards of Fitness and Probity for all individuals in the financial services industry to follow and which could be enforced in the event of non-compliance.	We understand that the validation process applied by the CB will be relevant to the individual's role within the organisation. Given that heads of function retain a responsibility for ensuring, to a reasonable degree, the probity of those they hire, the CB's focus should be on these heads of function.

SECTION 2: CENTRAL BANK REFORM ACT, 2010	
3. The necessary statutory regime was provided for in the	
Central Bank Reform Act, 2010 (the Act). The Act has	
given us the regulatory tools to:	
a) Designate as Pre-approval Controlled Functions	
(PCFs) those positions in regulated institutions	
which we consider it obligatory to obtain our prior	
approval before appointing an individual to that	
role or function;	
b) Properly scrutinise any proposed appointments of	It would be helpful if the Central Bank committed to a specific
individuals to a PCF in the firms which we	response time in relation to a proposed appointment that has been
regulate (with the exception of credit unions), so	submitted.
as to ensure that the individuals proposed are fit	
and proper to discharge their responsibilities and	
obligations to the proposing firm, its stakeholders	
and the Central Bank. In the event that we are not	
satisfied, we can refuse to approve the proposed	
appointment;	
c) Compel the production of specified information	
and documentation from individuals or regulated	
firms and compel attendance before us for	
interview prior to making such an appointment so	
that we can investigate fully any concerns which	
may arise;	

d) Designate as Controlled Functions (CFs) those positions in regulated firms which we deem are sufficiently important on an ongoing basis such that, where a need arises, we may investigate, suspend, remove permanently and/or prohibit an individual from carrying out a controlled function in a regulated financial services provider in the future;	Without questioning the CB's powers to intervene in the manner described, it should be clarified that CFs are senior management functions only.
e) Ensure that proposing firms take all necessary steps to ensure that they:	
i. only propose suitable individuals to be appointed to a PCF; and	
ii. monitor individuals carrying out CFs and, where necessary, discipline and/or remove such individuals from CFs where they are no longer fit and proper to carry out those functions.	The requirement is reasonable so long as it is clear that its scope is limited to those who can potentially have significant influence on the actions of the organisation or outcomes for customers.
f) Impose statutory Standards of Fitness and Probity which all individuals holding positions as CF or proposed as PCF must meet and which, if breached, may result in regulatory action being	
taken including:  i. refusal to appoint an individual to a PCF; or	
ii. suspension, removal or prohibition of an individual from carrying out a CF.	

g) Take enforcement action under the Administrative	
Sanction Procedure under Part IIIC of the Central	
Bank Act 1942 in the event of non-compliance	
with the Act or Standards of Fitness and Probity.	
4. In addition, the Act strengthens our ability to obtain	
accurate, relevant information from individuals and entities	
by creating certain criminal offences including:	
a) Failing to appear before the Head of Financial	
Regulation of the Central Bank where required;	
b) Failing to produce evidence where required;	
c) Refusing to answer questions in compliance with	
an evidentiary notice from the Head of Financial	
Regulation	
d) Providing false or misleading information to the	
Central Bank or the Head of Financial Regulation.	

SECTION 3: PURPOSE OF THIS CONSULTATION	
5. We committed ourselves to carrying out a full public consultation prior to using the powers provided for in the Act. The Central Bank is seeking views on its proposed implementation of the powers given to it by Part 3 of the Act to ensure the fitness and probity of persons in positions of significant influence in regulated financial service providers. This consultation concerns two aspects of the proposed fit and proper regime. They are;	
the designation of positions in regulated financial services providers as PCFs (i.e. the holders of which must be fit and proper before they can take up the positions) and CFs (i.e. those offices the holders of which who can be removed if they are not fit and proper); and	We suggest that, on the understanding that management must take responsibility for the actions of subordinates, the Fit & Proper regime should not apply to individuals below executive level and that undertakings should be able rely on their internal due diligence processes when making appointments to less senior roles.
• the Standards of Fitness and Probity which they must meet.	
6. Our new powers under the Fit and Proper Regime operate in addition to our other regulatory and enforcement powers, including but not limited to:	
<ul> <li>Our existing statutory powers in relation to fitness and probity e.g. in relation to refusing applications for authorisations or licences, suspending or revoking authorisations or licences granted and the removal of individuals where specifically provided for in other legislation;</li> </ul>	
Our power to impose administrative sanctions pursuant to Part IIIC of the Central Bank Act 1942;	
Our powers of prosecution. We will adopt a proportionate and risk based approach in the use of our powers.	

SECTION 4: TERMINOLOGY AND LEGAL BASIS	
7. Our power to designate those roles or functions which we consider to be PCFs and CFs arises pursuant to section 20 and section 22 of the Act. Our power to issue statutory Standards of Fitness and Probity arises pursuant to section 50 of the Act.	
Controlled Functions	
8. The following is set out in the Act in relation to a CF	We propose that for Controlled Function roles the firm should be required to satisfy itself fully that the appointee meets the full Fit and Proper Standards.
a) A CF is a function prescribed by the Central Bank if and only if the function is a function in relation to the provision of a financial service, and it -	This provision of the Act would appear to allow the Central Bank freedom to exclude certain individuals who fall into one of the categories below if they deem it appropriate.
	The Act refers to a 'function'. We would suggest that a 'function' is defined and interpreted not as an individual, but comprises the persons who, for the time being, determine the operational style, behaviour, culture and performance of that 'function'. It should be the person (or perhaps more than one person) at a particular time who would then be subject to F&P, and not every individual working in that function. There is a danger that that junior people within 'functions' will be subject to F&P when, in fact, it is their seniors who determine their roles. Restricting the scope to (more senior) management level does not appear to be precluded by the Act.
is likely to enable the person responsible for its performance to exercise a significant influence on the conduct of the affairs of a regulated financial service provider, or	
<ul> <li>relates to ensuring, controlling or monitoring compliance by a regulated financial service provider with its relevant obligations, or</li> </ul>	
• involves the person responsible for its performance in the provision of a financial service by a regulated financial service provider in one or more of the following ways:	

<ul> <li>the giving of advice or assistance to a customer of the regulated financial service provider in the course of providing, or in relation to the provision of, the financial service;</li> </ul>	We understand that this indicates that the scope of what defines a CF is limited to individuals 'likely toexercise a significant influence' We have a general concern that the provisions may reach too far down into the organisation as far as individuals who are not senior. There must be a practical limit to what the CB defines as a 'control function' beyond which it is the heads of function and directors of the institution, rather than the CB itself, who must provide supervision.
	Not every person who gives advice or assistance has the ability to impact significantly on customers generally. It will be the most senior person(s) (who manages them) who will set the culture and behavioural styles. With regard to individuals dealing with the public, the Minimum Competency Requirements and the Consumer Protection Code provide the appropriate regulatory framework. The specific fitness and probity regime should be restricted to the person who controls or influences the style and behaviour of individual advisers. We suggest that the appropriate regulatory way to deal with errant individual advisers is not to extend the full F&P regime to them, but to enhance the responsibility and focus on their influencers (senior management) so that they set the right behavioural standards. In other words, the fitness and probity of senior individuals is relied upon to deal appropriately with any bad behaviour at individual level, and a failure to deal with it is in itself a <i>prima facie</i> indicator of an issue with regard to the probity of that senior person. This is the most cost effective and operationally effective way to deal with this issue for the regulator, the regulated, and customers.
o dealing in or having control over property of a customer of the regulated financial service provider to whom a financial service is provided or to be provided, whether that property is held in the name of the customer or some other person;	See above.
<ul> <li>dealing in or with property on behalf of the regulated financial service provider, or providing instructions or directions in relation to such dealing.</li> </ul>	See above.

b) A CF remains a CF even if it is;	
<ul> <li>carried on at an office or location outside the State,</li> </ul>	
<ul> <li>carried on at the office or location of another person, whether or not the other person is a regulated financial service provider, or</li> </ul>	
<ul> <li>related to a business of a regulated financial service provider established in the State conducted by that provider outside the State.</li> </ul>	
c) A function may be prescribed as a CF in relation to a specified class or classes of regulated financial service providers or in relation to regulated financial service providers generally.	
Pre-Approval Controlled Functions	
<ol><li>The following is set out in the Act in relation to a Pre- approval controlled function PCFs.</li></ol>	
a) The Central Bank must approve in writing the appointment of a person to a PCF before a firm can offer to appoint that person to the function.	It is important that the Central Bank does not require persons who have already been approved for a function in one company to undergo an entirely new approval process if they take up a similar position in another company. Delays caused by the approval process for a person whom the Central Bank has already approved may not only cause unnecessary expense and delay but may also pose risks if essential positions are left unfilled.  We understand that under the 2006 regime the fitness & probity of an individual interaction and the second s
	individual is portable, subject to coming to light of new or relevant information, and that an already Approved Person under the 2006 regime need only provide a copy of Ss. 3 and 7 of the IQ, completed for their previous position, when applying for a new position.
	The practice of appointing an 'acting' executive would appear to be ruled out by 26 (iii) below and, hence, we urge the CB to design into the regulations an ability to fast-track (based upon past approved positions held) the appointment of individuals.

	<ul> <li>We suggest that:</li> <li>a specified and efficient turnaround time for vetting an application for a PCF and for confirming any decision in respect of same should be agreed;</li> <li>firms should be allowed to provide an offer of appointment and to appoint an individual to a PCF in a temporary or provisional capacity before receiving approval and subject to the position being withdrawn should the Central Bank refuse the appointment.</li> </ul>
b) A PCF is a controlled function prescribed by the Central Bank by regulation if the function is one by which a person may exercise a significant influence on the conduct of a regulated financial service provider's affairs.	
c) The Central Bank may also prescribe a CF as a PCF if the person who performs the function reports directly to the office of director, chief executive or secretary, if the Central Bank is satisfied that it is warranted on the grounds of the size or complexity of the regulated financial service provider and it is necessary and prudent in order to verify compliance by the regulated financial service provider.	If a person is appointed to act in a CF and subsequently is deemed to be acting in a PCF what, if any, approval process will be applied?
d) The Central Bank can declare by written notice to the regulated financial service provider that a function is a PCF if;	
the person who performs the function is concerned in the management of the regulated financial service provider,	
<ul> <li>the function is not prescribed as a PCF by regulation, and</li> <li>no other person in the regulated financial service provider performs a PCF.</li> </ul>	

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10. It is important that, in the case of institutions such as credit institutions, insurance/reinsurance undertakings, investment	
firms and fund service providers, relevant managers below	
executive level as well as particular post holders (for	
example, Compliance Officers, Money Laundering	
Reporting Officers (MLRO), Risk Managers and Heads of	
Internal Audit) should also be fit and proper.	
11. The Central Bank requires entities proposing to appoint	
PCFs and CFs to vet the fitness and probity of proposed	
appointees to ensure that they meet the standards referred to	
below.	
12. Therefore, the Central Bank expects firms to have effective	Can the Central Bank confirm that an individual in a PCF can, where
systems and controls in place to ensure that individuals	the scope of functions has been expanded continue in the function
proposed for PCFs and those appointed to CFs are fit and	subject to receiving the required approval?
proper on appointment and remain fit and proper. The	
Central Bank may carry out reviews of firms' arrangements	
and maintenance of up to date lists specifying who is	
carrying out PCFs and CFs. The Central Bank will keep the	
positions designated as PCFs and CFs under review and	
will, if necessary, bring more functions within the scope of	
PCFs and/or otherwise revise the scope of functions falling	
within the CF part of the Regime.	
13. Some CFs relate to consumer protection in that they capture	We understand this to mean that the CB has no intention that junior
persons who give advice to consumers e.g. those who advise	staff should be subject to the Fitness & Probity regime.
on investment products, manage investment portfolios etc.	
Other positions, such as call centre staff, may be captured by	We will need to agree guidance and a list of roles that are deemed to
the definition of a CF by virtue of the fact they fall within	fall under such categories. Stating that a role 'may be' captured by the
the statutory description of "giving of assistance". It is	definition of CF is somewhat vague.
important that the managers/supervisors at the centres who	
have the responsibility for ensuring proper process and	
information to customers rather than the call centre staff are	
captured by the new powers.	

14. The fitness and probity and the level of vetting for roles or	
functions outside the CFs and PCFs will remain a matter for	
firms, subject of course to complying with the required	
standards of fitness and probity.	
15. We attach at <b>Appendix 1</b> the draft Regulations which we	
propose to issue and which set out on an industry sector	
basis those positions which we propose to prescribe as PCFs	
and CFs. While such tables are extensive, they are not exhaustive.	
Questions relating to proposed PCFs and CFs	
16. We are seeking views on the draft Regulations. The purpose	
of this Consultation Paper is to obtain feedback on the	
following areas:	
i. Our proposed designation of CFs and PCFs as set out in	
the Regulations attached as Appendix 1. It should be	
noted that the Act is prescriptive in setting out the	
relevant criteria applying to positions which may constitute PCFs and CFs. Comments are invited in	
particular in response to the following questions:	The list of CEs does not appear to restrict the level of staff within an
a. Do you consider any PCFs or CF should be removed from the list? If so, the reasons why?	The list of CFs does not appear to restrict the level of staff within an area to which the requirements would apply. This appears to be
removed from the list? If so, the reasons why?	contradictory to paragraph 13 above.
	contradictory to paragraph 13 above.
	Sales employees who give advice, call centre staff and administration
	staff who provide assistance and middle managers (i.e. below heads of
	function) should be removed. Salesmen who provide advice are
	currently subject to Minimum Competency Requirements (MCR) and
	due diligence measures. If the Central Bank deems that due diligence
	measures applied require enhancement this should be dealt with under
	the review of MCR that is currently underway and not duplicated
	within another Code.
	Those individuals who provide assistance to customers including at
	a general supervisory/ management level are not in a position to
	exercise a significant influence on the conduct of the affairs of the
	exercise a significant influence on the conduct of the arrains of the

	firm and therefore it is not appropriate that their activities should be deemed to be CFs.
	It would be helpful for the Central Bank to clarify what it means by Head of Underwriting. In the case of a life assurer, for example, does it relate to the individual who sets the pricing policy and/or the individual who runs the customer service team applying loadings to individual customers who purchase life assurance products?
b. Do you consider any other positions or	No.
functions should be added to the lists of CFs	
and PCFs? If so, the reasons why?	

that the Co a CF if an relation to (among ot "Is likely performan	O(2)(c) of the Act specifically provides entral Bank may prescribe a function as d only if the function is a function in the provision of a financial service and ther things)  to involve the person responsible for its access in the provision of a financial covider in one or more of the following	In accordance with the high level definition, a controlled function within the meaning of the various categories should be restricted to the persons with ultimate responsibility at senior management level and not below this level. Can this be confirmed as it is at odds with the details expanded upon in section 13 above?
custom provide relation	ving of advice or assistance to a ser of the regulated financial service er in the course of providing, or in n to the provision of, the financial	We will need clarity as to what roles are encompassed by this.
custom provide provide proper	g in or having control over property of a ser of the regulated financial service er to whom a financial service is ed or to be provided, whether that ty is held in the name of the customer or other person,	We will need clarity as to what roles are encompassed by this.
iii. dealing regular provida	g in or with property on behalf of the ted financial service provider, or ing instructions or directions in relation dealing."	We will need clarity as to what roles are encompassed by this.

We are mindful that although CFs do not require the prior approval of the Central Bank, firms are still required to carry out appropriate due diligence prior to appointing individuals to CF positions. While the Central Bank does not wish to place undue burdens on firms, it would wish to reserve its ability to remove staff from a range of roles which might be described as providing assistance (as CFs) if they are considered not to be fit and proper. In order to strike a balance, we therefore invite submissions on the most appropriate guidance to firms in relation to the level of due diligence which firms should carry out prior to appointing individuals to CF positions. For example:	We require clarity around the area of Investment Managers, how will the new Fit and Proper Regime apply where the management of funds is outsourced?  Equally if the management of funds is outsourced to Investment Managers located outside the state, how will the Fit and Proper regime be applicable?  It may be necessary for the CB to provide guidance as to the internal due diligence process to be followed.
1) Should we formally exempt specific categories of staff from the definition of a CF; or	Yes. see comments under 16.1.a. above. We are concerned that the definition of CFs could see its application to a large percentage of staff. It should be clear that effective supervisory responsibility for the actions of junior staff and certain categories of staff – e.g. working in call-centres – remains with the heads of function and directors of the company.
2) Should we provide non statutory guidance to firms on what we consider to be appropriate levels or types of due diligence which firms should carry out prior to appointing staff thereby allowing for firms to adopt varying levels of due diligence (for example providing reduced vetting for assistance roles with a lower risk profile, such as call centre staff)?	We believe that some protocol / guidance will be necessary. See our comments on fast-tracking known individuals who have been preapproved for a previous role with another company.

SECTION 5: STANDARDS OF FITNESS AND PROBITY	
17. Under Section 50 of the Act, the Central Bank has a	
discretion to issue statutory Standards of Fitness and	
Probity to apply across the financial services industry.	
Where we issue such Standards, these will be the	
benchmark for considering the fitness and probity of	
people appointed to PCFs and CFs and may be the basis	
for refusing to approve the appointment of a person to a	
PCF, or for removing or prohibiting someone from	
carrying out a CF if they do not meet those Standards. A	
copy of the draft Standards of Fitness and Probity is	
attached at <b>Appendix 2</b> .	
Fitness – Competence and Capability	
18. An individual is required to have the competence	
necessary to perform the CF or PCF for which he or she	
is proposed. This is normally tested with regard to the	
qualifications and experience of the individual. It may	
also be necessary, depending on the function to which the	
person is to be appointed, to demonstrate capabilities	
such as the ability to understand internal governance and	
risk management concepts and the overall business	
model of the entity. Whereas common standards of	
probity should apply, regardless of the size or activity of	
the entity, the requirements for competence will vary to	
reflect the nature of the post and the size and activity of	
the entity.	
19. Where the Central Bank of Ireland's minimum	
competency requirements (as outlined in the paper	
Minimum Competency Requirements of June 2006)	
apply, the entity shall ensure that the proposed appointee	
fulfils those requirements.	

20. In considering the competence and capability of a person proposed for appointment to a CF or PCF, the entity	
should take into account all relevant considerations	
including:	
The activities and size of the entity;	
<ul> <li>The responsibilities of the position - the individual should be aware of the responsibilities involved;</li> </ul>	
Whether the person has a sound knowledge of the	
business and responsibilities he or she will be called	
upon to undertake. The individual should have a clear	
and comprehensive understanding of the regulatory	
and legal environment in which they operate and	
intend to keep up to date with the changing industry-	
specific environment;	
Whether the person has shown the capacity (i.e. the	
competence and capability) previously to undertake	
similar responsibilities of the position;	
The existing responsibilities of the individual	
including but not limited to the number of existing	
directorships held by the individual;	
<ul> <li>The degree of competence and proficiency to</li> </ul>	
undertake a relevant function that the person has	
demonstrated in a previous or current role. If the	
person performed a function in a regulated financial	
service provider which received State financial	
support, consideration shall be given to the	
competence and skills demonstrated by that person in	
that function and to the extent, if any, to which the	
performance of his or her function may have	
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contributed to the necessity for such State financial	
support.	

Probity	
21. Individuals proposed for CFs or PCFs should be honest,	
diligent and independent-minded and should act ethically	
and with integrity and fairness. Probity may also include	
individuals ensuring that they act without conflicts of	
interest. These attributes are used to describe probity.	
Probity is thus a matter of character illuminated by a	
person's past behaviour. While we rely on a clear record	
as an indicator of good character, we recognize that it is	
not an infallible indicator. Furthermore, it is not easy to	
define explicitly probity in a way that ensures that the fit	
and proper test captures all possible aspects of the	
concept. Probity is broader than any attempted definition	
or list of qualities.	
Entities subject to these standards differ widely in size	
and in the nature of their activities. Nevertheless, the	
same standards of probity will apply, no matter the size	
and activity of the entity.	

Financial Soundness	
22. Financial Soundness covers two areas - personal	
bankruptcy or similar and association with the	We may require guidance as to how a person's financial soundness can
bankruptcy or similar of a company. It is not a matter of	be verified.
personal wealth. Where a person has failed to manage his	
or her debts or financial affairs satisfactorily, especially	
where that caused loss to others, the person's	
competence, honesty and integrity may be in doubt.	
Where an individual has such issues in his or her past, the	
Central Bank will enquire further into the matter. It may	
not necessarily follow that one incident in a person's past	
(for instance, where a person did experience difficulty,	
but subsequently honoured all debts) would rule them	
out. However, it is important for the Central Bank to be	
aware of such instances in the past so that it can have	
confidence in the fit and proper test in light of	
information coming from members of the public or from	
other sources.	
23. Where a person has been associated with an entity that	
became insolvent, went into administration, was in the	
control of a Court appointed liquidator or otherwise	
failed to meet its financial obligations to creditors or	
beneficiaries, that person's competence, honesty and	
integrity may be brought into question. As above, it may	
not necessarily follow that an instance in a person's past	
(for instance, where their association with a firm was at a	
very junior level) would rule him or her out. The Central	
Bank would enquire further into the matter to establish	
whether or not the circumstances did reflect on the	
person's probity or competence. As explained in the	
paragraph above, it is important for the Central Bank to	
be aware of any such instances, even where they are not	
likely to cause an adverse decision.	

Persons exercising functions prescribed as controlled	
functions on commencement of the Regulations	
24. The legislative requirement to apply for the Central	
Bank's pre approval for the exercise of PCFs will apply	
to all new applicants after the commencement of the	
Regulations prescribing PCFs.	
25. Persons in existing functions which are prescribed as	
PCFs by the Regulations are not legally required under	
Part 3 of the Act to seek the Central Bank's written	
approval to continue in that role or function.	
26. However, such persons will fall within the Central Bank's	
powers concerning CFs and thus the following will	
apply:	
i. The person will be subject to the Bank's powers of	
investigation, suspension and prohibition in the Act;	
ii. Regulated financial services providers where the	We understand that insurers will need to undertake a review to
person performs the function must satisfy themselves	determine which executives are working in functions prescribed by the
on reasonable grounds that the person complies with	CB as PCFs and that such persons will have to agree to abide by the
the Standards of Fitness and Probity, where issued	Standards of fitness and probity.
under Section 50 of the Act. Furthermore, the	
regulated financial services provider shall not permit a	We would like to discuss with the CB the extent to which it wishes to
person to perform a controlled function unless the	formalise this due diligence. Will there be a need for guidelines in
person has agreed to abide by any such standard; and	formulating and applying it?
iii. In addition, should such a person propose to take up a	
new position <sup>1</sup> which is a PCF, that person will require	
the Central Bank's pre approval in writing for his/her	
appointment to that position.	

1 A "new position" is a position as a PCF with a different firm (whether of the same authorisation status or not) or a different PCF within the same firm.

Regulated financial services providers which have received	
State financial support	
27. The Central Bank will review the fitness and probity of	
persons in PCFs in financial services providers receiving	
or having received State financial support, who intend to	
continue performing those functions after 1 January	
2012.	
28. The Central Bank will have particular regard to the	
competence and skills demonstrated by those persons and	
to the extent, if any, to which the performance of those	
functions may have contributed to the necessity for such	
State financial support.	
29. Where the review causes the Head of Regulation to form	
the opinion that there is reason to suspect the person's	
fitness and probity to perform the relevant PCF, an	
investigation may be conducted.	
30. The Central Bank will issue prohibition notices in	
appropriate cases.	

SECTION 6: TRANSITIONAL ARRANGEMENTS	
31. The new regime of Regulations and Standards will come into effect on <b>1 September 2011.</b> Individuals who hold positions as PCFs and CFs as at that date will continue in those positions.	We do not believe that this allows for enough time – especially since much preparatory work will need to be done by insurers. Is it necessary to introduce the regime so quickly? Would 1 <sup>st</sup> January 2012 be more practical?
32. However, firms are required to comply with Section 21 of	1
the Act which prohibits them from permitting a person to carry out a CF unless the firm is "satisfied on reasonable grounds that the person complies with any standard of fitness and probity in a code issued by the Central Bank	
under section 50 and the person has agreed to abide by	
any such standard".	
33. The Central Bank will require firms to identify and maintain a record of the individuals who are carrying out	
PCFs and CFs at transition to the new regime together with the necessary due diligence undertaken.	
34. Firms will also be required to submit to the Central Bank a list of those individuals who are carrying out the specific PCFs in their firm (as at the date upon which the Regulations come into effect). Firms will be given until 31 December 2011 to supply the list of PCFs to the Central Bank.	Is it intended that this date should be later than the proposed date of introduction of the regime? Does the CB propose to maintain a register, including documentation of due diligence (see 33.) of individuals carrying out PCFs?
35. The boards of such firms will be required to sign off	
when submitting the lists that they are satisfied the individuals are fit and proper according to the Fitness and	
Probity Standards issued under section 50 of the Act.	
36. If not so satisfied, they should discuss their proposed actions with their Central Bank supervisory team.	

SECTION 7: PROCESSING FITNESS AND PROBITY APPLICATIONS	
37. All Fit and Proper applications will be dealt with by the Central Bank's Regulatory Transactions Department	
(RTD), in consultation with the relevant supervisory	
Department. This Department will be the centre for standardised application processing and decision making.	
38. The means by which this test is currently carried out will	
change in a number of respects. The Bank intends to introduce a more automated process, with an online	
Individual Questionnaire (IQ) form replacing the current	
paper form. The new online IQ form will be accessible via the Central Bank website and firms will be provided	
with 'User Accounts', allowing them to log on to the	
online system. Individual accounts for PCF applicants can then be created by firms, enabling applicants to	
complete their IQs online. The system will include:	
• an online IQ form, to be completed by the proposed	
holder of the PCF (including pre-formatted Curriculum Vitae sections within the IQ form itself);	
an online declaration by the applicant as to the	
accuracy and veracity of the information provided;	

<ul> <li>an online declaration from the proposing firm, by an appropriate member of the firm, confirming the checks of the individual undertaken by the firm (e.g. appropriate due diligence regarding qualifications and experience, previous employer reference checks etc.) and confirming that the firm is satisfied that the proposed holder of the PCF is fit and proper;</li> </ul>	
where we consider it necessary, we may conduct an interview with PCFs before deciding on whether or not to approve an application.	
39. One of the aims of the process will be to ensure that applications received through the proposing firms will be validated at point of submission to the Bank, thus ensuring that only fully completed applications will be accepted. For example, validation will ensure that:	
only valid PCFs can be applied for;	
appropriate firm and applicant details are provided;	
<ul> <li>appropriate Garda clearance is attached (where deemed necessary);</li> </ul>	
<ul> <li>Minimum Competency Requirements have been met (where appropriate);</li> </ul>	
<ul> <li>any gaps are explained (e.g. employment history, address history);</li> </ul>	
all mandatory entry fields are completed and that formats of data entered are appropriate.	
40. The new process should provide improved customer experience through a standard engagement model.	

SECTION 8: QUESTIONS RELATING TO THE	
PROPOSED STANDARDS OF FITNESS AND PROBITY	
41. We are seeking to obtain feedback on the proposed Fit	
and Proper Standards as set out in Appendix 2.	
Comments are invited in particular in response to the	
following questions:	
i. Do you consider that the Standards are	Depending upon how the regulations are implemented the scope of the
comprehensive in setting the appropriate standards	potential roles involved may be excessive. We would like clarification
for fitness and probity of individuals working in	as to the steps individuals should take should they find themselves
the financial services industry in Ireland? If not,	inadvertently in contravention of the requirements. The Minimum
have you additional standards or considerations to	Competency Requirements referenced should only apply to roles as
add?	stipulated under MCR.
ii. Do you consider that any of the Standards are	We are concerned that the reach of the standards goes too far down
superfluous? If so, the reasons why?	through the organisation and affects individuals whose supervision and
	management is the responsibility of heads of function and directors
	who, themselves, are held accountable by the CB according to how
	well this supervisory/management role is conducted.
	In order for firms to apply an appropriate level of resources to
	monitoring staff who hold positions of influence within the firm, the
	scope of the requirements should not extend to the most junior of staff.
iii. Do you consider that the Standards specified are	It is not clear what levels of staff will be subject to the requirements.
sufficiently clear to be adopted by firms for their	
internal fit and proper process?	For those to whom it will clearly apply obtaining the initial approval is
	clear but the ongoing duties are not. The level of required ongoing
	monitoring is not clear. Are the relevant individuals required to
	disclose any issues which arise and which the firm is not aware of? Is
	there a time period beyond which any past fitness and probity issues
	can be discounted or a test fro the significance of particular issues?
	There will be a need for guidelines on the ongoing regime.
42. We are considering the benefit of providing guidance	It is likely that such guidance will be required.
on the statutory Standards. Such guidance would be	
provided on a non-statutory basis and would take	This should outline methods of obtaining all of the information as
into account responses received to this consultation.	stipulated under the standards including whether firms can rely on

Comments are therefore also invited as to whether non-statutory guidance would be useful to firms. If so, what issues should the guidance cover to assist firms in carrying out their own fit and proper test for persons proposed or holding both PCFs and CFs?

publicly available information or whether alternative enquiries are mandatory in order to ascertain all of the information outlined in the standards. The standards outlined are very specific, wide-ranging and onerous and appear to presume that firms will have knowledge or access to all such knowledge for individuals.

SECTION 9: IMPLEMENTATION/FURTHER CONSIDERATIONS	
43. We shall consider fully all feedback and answers received in relation to the draft Regulations and the draft Fitness and Probity Standards. We shall publish the final Regulations and Standards by 1 September 2011.  44. We propose to implement the new test with immediate effect from 1 September 2011.	It is possible for firms to have a full list of PCFs and CFs in place by 1 September when the Central Bank is only committing to have the regulations in place by that date. A lead-time will be required following the publication of the final regulations before companies can apply the standards.
45. Depending on responses to the consultation, we may also publish non statutory guidance on the Regulations and/or Standards.	

APPENDIX 1: S.I. No. of 2011 CENTRAL BANK REFORM ACT 2010 (SECTIONS 20 AND 22) REGULATIONS 2011 DRAFT	
In exercise of the powers conferred on the Central Bank of Ireland ("the Bank") by section 20(1) and section 22(2) of the Central Bank Reform Act 2010 the Bank hereby makes the	
following regulations:	
1. These Regulations may be cited as the Central Bank Reform Act 2010 (Sections 20 and 22) Regulations 2010.	
2. (1) Subject to Regulations 4, 5, 7, 8, 9 and 10, the functions in Schedule 1 of these Regulations are prescribed as controlled functions.	
(2) Each of the functions prescribed by paragraph (1) is prescribed in relation to all regulated financial service providers to which Part 3 of the Central Bank Reform Act 2010 applies	
3. (1) Subject to Regulations 4 to 11, the functions in Schedule 2 of these Regulations are prescribed as preapproval controlled functions.	
(2) Each of the functions in Part 1 of Schedule 2 of these Regulations is prescribed in relation to all regulated financial service providers to which Part 3 of the Central Bank Reform Act 2010 applies.	
(3) Each of the functions in Parts 2 and 3 of Schedule 2 of these Regulations is prescribed in relation to the class of regulated financial service provider to which the function is stated in Part 2 or 3 to relate.	
4. References in these Regulations to a controlled function shall be taken to include a part of a controlled function unless the context otherwise requires.	

5. References to a title commonly used for a person who performs a function shall be taken to refer to the functions commonly performed by a person of such title.  6. References in Part 2 of Schedule 2 of these Regulations to a class of regulated financial service provider by reference to an enactment or statutory instrument shall be taken to refer also to the corresponding provider under any enactment or statutory instrument which replaces or succeeds the enactment or statutory instrument referred to in Part 2 of Schedule 2, including as the terms or scope of the definition of such regulated financial service provider may have been amended (including without limitation by expansion of its scope) by such replacement or successor enactment or statutory instrument.  7. A person who performs a function shall be taken to be responsible for the performance of such function notwithstanding that the person in question does not have the title commonly used by a person who performs such function.  8. A person who performs a function of the holder of an office or position shall be taken to be responsible for the performance of such function notwithstanding that the person in question is not the holder of such office or position is not the holder of such office or position.		
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office or position shall be taken to be responsible for the performance of such function notwithstanding that the person in question is not the holder of such office or position.	function.	
performance of such function notwithstanding that the person in question is not the holder of such office or position.	8. A person who performs a function of the holder of an	
person in question is not the holder of such office or position.	office or position shall be taken to be responsible for the	
position.	performance of such function notwithstanding that the	
1	person in question is not the holder of such office or	
9 (1) A person shall be taken to perform a function where	position.	
7. (1) IT person shari be taken to perform a fametion where	9. (1) A person shall be taken to perform a function where	
the regulated financial service provider or a person or	the regulated financial service provider or a person or	
persons in the regulated service provider are, with respect	persons in the regulated service provider are, with respect	
to that function, accustomed to act in accordance with the	to that function, accustomed to act in accordance with the	
directions or instruction of the person in question.	directions or instruction of the person in question.	

(2) Paragraph (1) shall not be taken to include a person in accordance with whose instruction a person is accustomed to act by reason only that such person does so on advice given by the person in question in a professional capacity.	
10. Without prejudice to the generality of Regulations 4 to 9, references to a director shall include:	
(a) a shadow director within the meaning of section 27(1) of the Companies Act 1990; and	
(b) an alternate or substitute director.	
11. A person shall not be taken to be responsible for the performance of a pre-approval controlled function solely as a result of the person in question being responsible for the performance of such function in a temporary capacity under an arrangement agreed in writing with the Bank in advance of the person in question assuming such responsibility.	Guidance on the circumstances in which the Central Bank foresees this arrangement being used would be helpful.
12. Where the Bank approves the appointment of a person to perform a pre-approval controlled function then, unless expressly stated otherwise in the approval in writing, the person shall be so approved to perform the function in or on behalf of the regulated financial service provider or regulated financial service providers named in the application for approval and not in or on behalf of any other regulated financial service provider.	
13. These Regulations come into operation on 1 September 2011	Given the significant requirements on firms in relation to existing staff in particular, we do not believe this date to be achievable.

Schedule 1 Controlled Functions	
1. A function in relation to the provision of a financial service which is likely to enable the person responsible for its performance to exercise a significant influence on the conduct of the affairs of a regulated financial service provider.	
2. A function in relation to the provision of a financial service which is related to ensuring, controlling or monitoring compliance by a regulated financial service provider with its relevant obligations.	As stated above junior staff should not fall under the requirements.
3. A function in relation to the provision of a financial service which is likely to involve the person responsible for its performance in the provision of a financial service by a regulated financial service provider in one or more of the following ways:	
(a) the giving of advice or assistance to a customer of the regulated financial service provider in the course of providing, or in relation to the provision of, the financial service;	Should not directly apply to salespeople and others who are covered by MCR.  This requirement should be limited to the senior management responsible for areas providing these services.
(b) dealing in or having control over property of a customer of the regulated financial service provider to whom a financial service is provided or to be provided, whether that property is held in the name of the customer or some other person;	Should not include those responsible for collecting cash premiums fro customers.
(c) dealing in or with property on behalf of the regulated financial service provider, or providing instructions or directions in relation to such dealing.	

Sched	dule 2	
Pre-A	Approval Controlled Functions.	
Part 1		
Pre-A	Approval Controlled Functions	
in rela	ation to All Regulated Financial Service Providers.	
1.	In the case of a regulated financial service provider that is	The requirements in Part 1 may also be excessive for Captives.
	a body corporate incorporated in the State, a person who	
	holds or performs the duties of any of the following	
	positions or offices in the regulated financial service	
	provider:	
	(a) the office of:	
	a. executive director (PCF-1),	
	b. non executive director (PCF-2),	
	(b) the office of chairman of the Board ( PCF-3),	
	(c) the office of chairman of the Audit Committee (PCF- 4),	
	(d) the office of chairman of the Risk Committee (PCF-5),	
	(e) the office of chairman of the Remuneration Committee	
	(PCF-6),	
	(f) the office of chairman of the Nomination Committee	
	(PCF-7),	
	(g) the office of chief executive (PCF-8)	
	(h) the office of secretary (PCF-9).	
2.	In the case of a regulated financial service provider that is	
	a partnership established in the State, each member of the	
	partnership (PCF-10).	
3.	In the case of a regulated financial service provider that is	
	a natural person, that person (PCF-11).	

4. In the case of each regulated financial service provide	er
established in the State:	
(a) Head of Finance (PCF-12),	
(b) Head of Compliance (PCF-13),	We understand that where the role of Head of Compliance is not split that both PCF-13 and PCF-16 apply.
(c) Head of Internal Audit (PCF-14),	
(d) Head of Risk (PCF-15),	
(e) Head of Compliance with responsibility for Anti- Money Laundering and Counter Terrorist Financing Legislation (PCF-16),	We understand that where the role of Head of Compliance is not split that both PCF-13 and PCF-16 apply.
(f) Branch Manager of branches in other EEA countri (PCF-17),	ies
(g) Head of Retail Sales (PCF-18). Consultation pape The Fit and Proper Regime	er 51:
Part 2 Pre-Approval Controlled Functions in relation to Specified Regulated Financial Service Provide A person who performs one or more of the following functi respect of a regulated financial service provider established State:	ons in
1. In respect of an Insurance Undertaking within the me of the Insurance Act 1989 or a Reinsurance Undertak within the meaning of the European Communities (Reinsurance) Regulations 2006, other than a Captive Insurance Undertaking, a Captive Reinsurance Undertaking or a Special Purpose Reinsurance Vehicles	ing e
i. Head of Underwriting (PCF-19);	Designating this function as a PCF is excessive for life insurers where there will be a chief actuary in place. The CB should clarify what it means by Head of Underwriting. Does it relate to the individual who sets the pricing policy or the individual who runs the customer service team applying loadings to individual customers who purchase life assurance products?
ii. Head of Investment (PCF-20);	
iii. Chief Actuary (PCF-21)4. (insurance)	

/	4. In respect of an Investment Firm within the meaning of	
	the European Communities (Markets in Financial	
	Instruments) Regulations 2007 or an Investment Business	
	Firm within the meaning of section 10 of the Investment	
	Intermediaries Act 1995 other than:	
	(a) an investment business firm which solely carries on	
	the business of an investment product intermediary	
	(within the meaning of section 25 the Investment	
	Intermediaries Act 1995); or	
	(b) an entity authorised or required to be authorised	
	under section 10 of the Investment Intermediaries	
	Act 1995 which solely carries out:	
	<ul> <li>the administration of collective investment schemes,</li> </ul>	
	including the performance of valuation services or	
	fund accounting services or acting as a transfer agent	
	or a registration agent for such funds; or	
	<ul> <li>custodial operations involving the safekeeping and</li> </ul>	
	administration of investment instruments:	
	i. Branch Managers within the State (PCF-29);	
	ii. Head of Trading (PCF-30);	
	iii. Head of Investment (PCF-31);	
	iv. Chairman of the Compliance Committee	
	(PCF- 32).	
	5. In respect of:	
	•	
	(a) an entity authorised or required to be authorised under	
	section 10 of the Investment Intermediaries Act 1995	
	which carries out:	
	• the administration of collective investment schemes,	
	including the performance of valuation services or fund	
	accounting services or acting as a transfer agent or a	
	registration agent for such funds; or	
	custodial operations involving the safekeeping and	
	administration of investment instruments; or	
	administration of involution instruments, or	

(b) Trustees within the meaning of the European	
Communities (Undertakings for Collective Investment in	
Transferable Securities) Regulations 2003 or the Unit	
Trusts Act 1990 or Part XIII of the Companies Act 1990	
or Custodians within the meaning of the Investment	
Limited Partnerships Act 1994 or the Investment Funds,	
Companies and Miscellaneous Provisions Act 2005:	
i. Branch Managers within the State (PCF-33);	
ii. Head of Transfer Agency (PCF-34);	
iii. Head of Accounting (Valuations) (PCF-35);	
iv. Head of Trustee Services (PCF-36);	
v. Head of Custody Services (PCF-37).	

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6. In respect of:	
(a) a UCITS Self Managed Investment Company or	
Management Company within the meaning of the	
European Communities (Undertakings for Collective	
Investment in Transferable Securities) Regulations 2003;	
(b) Management Company within the magning of the	
(b) Management Company within the meaning of the	
Unit Trusts Act 1990 or Part XIII of the Companies Act	
1990 or Investment Funds, Companies and	
Miscellaneous Provisions Act 2005; or	
(c) General Partner within the meaning of the	
Investment Limited Partnership Act 1994:	
i. Head of Transfer Agency (PCF-38);	
ii. Head of Accounting Valuations (PCF-39);	
iii. Designated Person to whom a director of a	
UCITS self managed investment company or	
management company may delegate the	
performance of the management functions	
(PCF-40).	
7. In respect of a Payment Institution authorised or required	
to be authorised under the European Communities	
(Payment Services) Regulations 2009 or an E-Money	
Institution within the meaning of the European	
Communities (Electronic Money) Regulations 2002	
i. Branch Managers within the State (PCF-41).	
Part 3 Pre-Approval Controlled Functions in relation to All	
Regulated Financial Service Providers established outside the	
State 1.	
The manager of a branch in the State of a regulated financial	
service provider who is established in a country that is not an	
EEA country (PCF-42).	

(Part) Appendix 2: DRAFT FITNESS AND PROBITY STANDARDS (CODE ISSUED UNDER SECTION 50 OF	
THE CENTRAL BANK REFORM ACT 2010)  1. INTRODUCTION	
1.1 Scope	
On 1st October 2010, Part 3 of the Central Bank Reform Act 2010 created for the first time in Irish law a harmonised statutory system for the regulation by the Central Bank of Ireland of persons performing controlled functions or pre-approval controlled functions in regulated financial service providers. This Code specifies the Standards of Fitness and Probity which all persons performing controlled functions or pre-approval controlled functions shall, at a minimum, comply with.	
1.2 Legal Basis	
This Code is issued by the Central Bank of Ireland pursuant to the powers set out in section 50 of the Central Bank Reform Act 2010. This Code may be amended or supplemented by the Central Bank of Ireland from time to time. Failure by a person to comply, or satisfy the Central Bank as to an ability to comply, with the Fitness and Probity Standards may:	
i. Where the approval of the Central Bank is being sought to permit a person to perform a pre-approval controlled function, lead to approval being refused;	
ii. Where a person is performing a controlled function, or stands approved to perform a pre-approval controlled function, lead to an investigation being conducted in relation to the fitness and probity of that person to perform the relevant function;	

iii. Cause that person to be the subject of a prohibition notice	
under Section 43 of the Act.	
A regulated financial service provider shall not permit a person	
to perform a controlled function unless the regulated financial	
service provider is satisfied on reasonable grounds that the	
person complies with this Code and the person has agreed to	
abide by such standards. Failure to do so may expose that	
regulated financial service provider and/or a person concerned in	
its management to financial penalties and other sanctions under	
Part IIIC of the Central Bank Act 1942.	
1.3 Definitions	
In this Code:	
a) 'Act' means the Central Bank Reform Act 2010;	
b) 'Bank' means the Central Bank of Ireland;	
c) 'Relevant Function' means a function prescribed, or	
declared, as a controlled function or pre-approval controlled	
function under sections 20 and 22 of the Act.	
Unless the contrary intention appears, a word or expression used	
in this Code which is also used in the Act shall have the same	
meaning in this Code as in the Act.	

2. FITNESS AND PROBITY STANDARDS	
<ul> <li>2.1 A person to whom this Code applies shall comply with the Fitness and Probity Standards at all times.</li> <li>2.2 In order to comply with section 2.1, a person is required to be:</li> <li>a) competent and capable;</li> <li>b) honest, ethical and to act with integrity;</li> </ul>	
c) financially sound.  3. CONDUCT TO BE COMPETENT AND CAPABLE 3.1 A person shall have the qualifications, experience, competence and capacity appropriate to the relevant function.	example, judgements in relation to probity. Financial Service providers need some facility for engaging with the Bank in relation to such
3.2 Without limiting the generality of paragraph 3.1, the person must be able to demonstrate that he or she:  (a) Has professional or other qualifications and capability appropriate to the relevant function;	judgements, in particular where the call may be marginal.  It would be useful to have some guidance as to what process and benchmarks will be used to judge 'capability'. Also we will need some agreement on what opportunities/process applies (e.g. training and support) where 'marginal' competency deficiencies are identified – rather than just a direct exclusion.
(b) Has obtained the competence and skills appropriate to the relevant function, whether through training or experience gained in an employment context;	
(c) Has shown the competence and proficiency to undertake t relevant function through the performance of previous functions which if carried out at present would be subject to this Code, or current controlled functions, or performance by the person of any role similar or equivalent to the functions that are covered by this Code. If the person performed a function in a regulated financial service provider, which if performed at present would be subject to this Code, and that regulated financial service provider received State financial support, consideration shall be given to the competence and	This suggests that people who do not have this experience may be considered unfit. This could impact unfairly on the career development prospects of younger managers who have demonstrated ability at lower levels of responsibility. It could prevent movement between companies or restrict movement between management levels.

skills demonstrated by that person in that function and to the extent, if any, to which the performance of his or her function may have contributed to the necessity for such State financial support	
(d) Has a sound knowledge of the business of the regulated financial service provider as a whole, and the specific responsibilities that are to be undertaken in the relevant function;	The recruitment of staff from industry & general services into the financial services arena has proved valuable in areas such as Operational Risk and Customer Service. There are likely to be examples where staff which would fall into the scope of CFs and are highly suitable for specific roles whilst having only a general knowledge of the business of the regulated entity at the outset. This provision should not preclude such appointments.
(e) Has a clear and comprehensive understanding of the regulatory and legal environment appropriate to the relevant function;	As above this could potentially restrict recruitment from other industries and also from other jurisdictions. This is relevant for international insurers operating in Ireland.
(f) Is capable of performing the relevant function on a continual basis having regard to his/her physical and mental health;	
(g) Shall not allow the conduct of concurrent responsibilities to impair his or her ability to discharge the duties of the relevant function or otherwise allow personal conflicts of interest to arise in carrying out his or her pre-approval controlled functions or controlled functions; and	
(h) Is compliant with applicable Minimum Competency Requirements issued by the Bank.	
4. CONDUCT TO BE HONEST, ETHICAL AND WITH INTEGRITY	
4.1 Without limiting the generality of subsection 2.2 (b), a person must be able to demonstrate that his or her ability to perform the relevant function is not adversely affected to a material degree where one or more of the following may be applicable:	We will need guidance or an agreed approach as to what 'material degree' means in this context.

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	(a)the person has previously been refused, prohibited, restricted	
	or suspended from the right to carry on any trade, business or	
	profession for which a specific licence, registration or other	
	authorisation is required by law, in any jurisdiction;	
	(b) the person has been the subject of any complaint made	Some element of materiality and a time limit need to be applied to this
	reasonably and in good faith, relating to activities that are	requirement. A financial adviser who has been operating in the
	regulated by the Bank or an equivalent authority in another	industry for over 20 years may well have been the subject of customer
	jurisdiction. In considering whether or not the complaint	complaints in relation to the sales process but neither the firm nor the
	adversely affects the person's ability to carry out a relevant	individual is likely to have records of minor complaints or
	function, particular consideration shall be given to the outcome	unsubstantiated ones that occurred more than 6 years ago.
L	of that complaint if it has been concluded;	
	(c) the person has been the subject of any existing or previous	
	investigation or disciplinary proceedings, by the Bank, by other	
	regulatory authorities (including a previous regulator), clearing	
	houses and exchanges, professional bodies, or government	
L	bodies or agencies;	
	(d) the person has been dismissed, or asked to resign and	
	resigned, from any profession, vocation, office or employment or	
	from a position of trust, fiduciary appointment or similar,	
L	whether or not remunerated;	
	(e) the person has been a director of a company that was struck	
	off the register of companies by the Registrar of Companies;	
	(f) the person has been disqualified or restricted from acting as a	
	director or disqualified from acting in any managerial capacity;	
	(g) the person has been the subject of any proceedings of a	
	disciplinary or criminal nature or has been notified of any	
	potential proceedings or of any investigation which might lead	
	to those proceedings, under any law in any jurisdiction. In	
	considering whether or not the complaint adversely affects the	
	individual's ability to carry out a relevant function, particular	
	consideration shall be given to the outcome of such	
L	proceedings or investigation if it has been concluded;	
	(h) the person has been convicted of an offence of money	
	laundering or terrorist financing or of an offence involving	

1	or breach of a position of trust or is subject to	
	current proceedings which may lead to such a	
	r any law in any jurisdiction;	
` ' -	s been the subject of any judgment made by a	
	nt authority in any jurisdiction that contains a	
	misrepresentation or dishonesty or breach of a	
	entered against the person in any civil	
	e or she is a party to any pending proceedings	
	ch there are reasonable grounds for	
	any such judgement may be made;	
	s been the subject of any investigation or	
	eedings or been issued a warning or reprimand	
or any other adm	inistrative sanction by the Bank, any other	
regulatory author	rity, an operator of a market or clearing	
facility, any profe	essional body or government agency, whether	
in the State or els	,	
	accepted, acknowledged or consented to civil	
liability for fraud	or misrepresentation under any law in any	
jurisdiction;		
(l) the person has	s been the subject of any civil penalty	
enforcement acti	on taken against him or her by a regulatory	
	ny law in any jurisdiction;	
(m)the person ha	as been untruthful or provided false or	
misleading inform	mation to the Bank or been uncooperative in any	
dealings with the	Bank;	
(n) the person ha	s been in a position of influence with a	
company, partner	rship, or other organisation that has been refused	
-	orisation, membership or a licence to carry	
	ness, or profession or has had any such	
-	orisation, membership or licence revoked,	
	inated, or subjected to an onerous condition	
	lled by a regulatory or government body;	
(o)the person ha	s, as a result of the removal of the relevant	
registration, auth	orisation, membership or licence been	
refused the right	to carry on a trade, business or profession	

requiring a registration, authorisation, membership or licence;	
(p)the person or any business with which the person held a	
position of responsibility or influence has been investigated,	
disciplined, censured, suspended or criticised by a regulatory or	
professional body, a court or tribunal, whether publicly or	
privately; or	
(q) the person has been found by the Bank or other regulatory	
authority to have perpetrated or participated in any negligent,	
deceitful or otherwise discreditable business or professional	
practice.	
5. FINANCIAL SOUNDNESS	
5.1 A person shall manage his or her affairs in a sound and	
prudent manner.	
5.2 Without prejudice to the generality of paragraph 5.1, a person	
must be able to demonstrate that his or her role in a relevant	
function is not adversely affected to a material degree by the fact	
that one or more of the following may be applicable:	
(a) the person is or has been unable to fulfil any of his or	
her financial obligations, whether in the State or	
elsewhere;	
(b) the person has entered into a compromise or scheme of	
arrangement with his or her creditors or made an	
assignment for the benefit of his or her creditors, being	
a compromise or scheme of arrangement or assignment	
that is still in operation, whether in the State or	
elsewhere;	
(c) the person is subject to a judgment debt which is	
unsatisfied, either in whole or in part, whether in the	
State or elsewhere;	
(d) the person is or has been the subject of a bankruptcy	
petition, whether in State or elsewhere;	
(e) the person has been adjudicated a bankrupt and the	
bankruptcy is undischarged, whether in the State or	
elsewhere;	
(f) the person is or has been subject to any other process	
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outside the State that is similar to those referred to in	
subparagraph (b), (c), (d) or (e); or	
(g) the person is or was a person concerned in the	
management of an entity which has been the subject of	
the issues outlined at paragraphs (a) to (c).	
6. Any information provided by an individual pursuant to this	
Code to the Bank and/or a regulated financial service provider	
shall be candid and truthful and shall be full, fair and accurate in	
all respects and not misleading to the best of his or her	
knowledge.	
7. In determining whether an individual has complied with this	
Code, a regulated financial service provider or the Bank, as the	
case may be, shall have regard to any applicable guidance issued	
by the Bank.	