



Banc Ceannais na hÉireann
Central Bank of Ireland

Eurosystem

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22 October 2020

Re: Launch of Central Bank of Ireland Portal

Dear Sir / Madam,

The Central Bank is committed to making it easier for firms to engage with us on a range of regulatory and statistical services and continues to invest in associated capabilities. With this in mind, we have launched a new platform called the Central Bank Portal (Portal). Initially, the Portal will allow authorised users to view and request changes to specific firm related details. Over time, the Portal will offer additional regulatory and statistical services, including Online Returns, Fitness & Probity Applications and Industry Levy Management. Firms will continue to use systems such as the Online Reporting (ONR) system until these additional services are available via the Portal.

The Portal was initially rolled out to Insurance Undertakings (Life, Non-Life & Reinsurance) in August 2020, and will be extended to other financial services sectors from January 2021 on a phased basis. The Portal is scheduled to be rolled out to your sector in Q2 2021 (see sectors listed in Appendix 1)

The initial launch will allow you to:

- *View information* relating to your firm;
- *Notify the Central Bank of required changes to that information;*
- *Communicate* with the Central Bank regarding such *changes* via *Portal Messages*.

What will this mean for your firm?

- When requested, your firm will need to nominate a Portal Administrator before your firm can be set up to use the Portal;
- Your Portal Administrator will be responsible for your firm's use of the Portal, including management of Portal User access and privileges within your firm;
- Your Portal Users will be able to view and request changes to certain firm related information via the Portal, and communicate with the Central Bank in relation to those changes.



When will you find out more?

The Central Bank will provide you with further details, instructions and support documentation in the coming months. Your firm will receive at least six weeks advance notice before the Portal registration window opens. We will also publish relevant updates on our [website](#) where you can direct any queries to us using the Contact Us form.

Yours sincerely

A handwritten signature in black ink, appearing to read "Grainne McEvoy".

Grainne McEvoy

Director of Consumer Protection



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Appendix 1

Portal Rollout – Q2 2021 Sectors

Approved Professional Body
Bureaux de Change / Money Transmitters
Credit Servicing Firms
Debt Management Firms
Electronic Money Institutions
Excluded Service Providers
Home Reversion Firms
Investment Business Firms
Insurance Intermediaries
Licensed Moneylenders
Mortgage Intermediaries / Mortgage Credit Intermediaries
Payment Service Providers (PSD2 / AISP)
Retail Credit Firms