



22 October 2020

Re: Launch of Central Bank of Ireland Portal

Dear Manager,

The Central Bank of Ireland is committed to making it easier for institutions to engage with the Central Bank on a range of regulatory and statistical services and continues to invest in associated capabilities. With this in mind, we have launched a new platform called the Central Bank of Ireland Portal. Initially the portal will allow authorised users to view and request changes to specific institution details.

Over time, the Portal will offer additional regulatory and statistical services, including Online Returns, Fitness & Probity Applications and Industry Levy Management. Credit unions will continue to use systems such as the Online Reporting (ONR) system until these additional services are available via the Portal.

In August 2020, the Central Bank of Ireland Portal was rolled out to Insurance Undertakings (Life, Non-Life & Reinsurance). The rollout to other financial services sectors will take place from January 2021 on a phased basis.

The initial launch will allow you to:

- *View information* relating to your credit union;
- *Notify the Central Bank of required changes to that information;*
- *Communicate* with the Central Bank regarding such *changes* via *Portal Messages*.

What will this mean for your Credit Union?

- Your credit union will need to nominate a Portal Administrator before your credit union can be set up to use the Portal;
- Your Portal Administrator will be responsible for your credit union's use of the Portal, including management of Portal User access and privileges within your credit union;
- Your Portal Users will be able to view and request changes to certain credit union information via the Portal, and communicate with the Central Bank in relation to those changes.



When will you find out more?

The Central Bank will provide you with further details, instructions and support documentation in due course. Your credit union will receive at least six weeks advance notice before the Portal registration window opens. We will also publish relevant updates on the [Central Bank website](#)¹ where you can direct any queries to us using the online “Contact Us” form.

Yours faithfully,

A handwritten signature in black ink, reading "Patrick Casey". The signature is written in a cursive style and is positioned above a horizontal line.

Patrick Casey
Registrar of Credit Unions

¹ <http://www.centralbank.ie/portal>