

Statistical Release

28 January 2020

Residential Mortgage Arrears & Repossessions Statistics: Q3 2019

Summary¹

- The number of mortgage accounts for principal dwelling houses (PDHs) in arrears over 90 days declined in Q3 2019 with a decrease of 1,502 accounts.
- PDH accounts in arrears over 720 days decreased marginally in Q3 2019. Accounts in arrears over 720 days accounted for 45 per cent of all accounts in arrears and at €2.4 billion, represented 87 per cent of arrears balances outstanding.
- The number of PDH mortgage accounts that were classified as restructured at end-September was 88,587.
 Of these restructured accounts, 86 per cent were deemed to be meeting the terms of their current restructure arrangement.
- Non-bank entities² held 12 per cent of all PDH mortgage accounts outstanding at end-September, yet held
 48 per cent of all PDH mortgages in arrears over 720 days (Table 1).

| | | Non-Bank Entities | | | | |
|---|-------|---------------------|------------------------|--|--|--|
| | Banks | Retail Credit Firms | Credit Servicing Firms | | | |
| % of all PDH loans | 88% | 10.8% | 1.5% | | | |
| % of all PDH mortgages in arrears | 64% | 24% | 12% | | | |
| % of all PDH mortgages in arrears over 90 days | 59% | 26% | 15% | | | |
| % of all PDH mortgages in arrears over 720 days | 52% | 27% | 21% | | | |

Table 1: Breakdown of PDH Mortgages and Arrears Profile held by Banks and Non-Bank Entities

¹ Full data tables are available in <u>Annex 3</u>.

² The Consumer Protection (Regulation of Credit Servicing Firms) Act 2018 (the 2018 Act) amends Part V of the Central Bank Act 1997 (the 1997 Act) to expand the activity of credit servicing, as defined in the 1997 Act, to include holding the legal title to credit granted under a credit agreement and associated ownership activities. From Q2 2019 publication, all persons / institutions availing of transitional authorisation arrangements under the 1997 Act, who were previously identified as "Unregulated Loan Owners", will be termed "Credit Servicing Firms".

Residential Mortgages on Principal Dwelling Houses

Arrears

At end-September 2019, there were 742,526 private residential mortgage accounts for principal dwellings held in the Republic of Ireland, with a value of \notin 97.9 billion.³ Of this total stock, 61,802 accounts were in arrears, representing a decrease of 3,241 accounts or 5 per cent over the quarter. Some 43,518 accounts (5.9 per cent) were in arrears of more than 90 days.⁴





Note: The breakdown of arrears greater than 90 days is not available pre-September 2012.

The outstanding balance on PDH mortgage accounts in arrears of more than 90 days was €8.3 billion at end-September, equivalent to 8.4 per cent of the total outstanding balance on all PDH mortgage accounts. The number of accounts in arrears over 720 decreased by 753 accounts in Q3 2019. Accounts in arrears over 720 days accounted for 45 per cent of all accounts in arrears at end-September.

³ The number of PDH mortgage accounts held by banks was impacted by a revision to the data relating to Q2 2019.

⁴ The figures published here represent the total stock of mortgage accounts in arrears of more than 90 days, as reported to the Central Bank of Ireland by mortgage lenders and credit service providers. They include mortgages that have been restructured and are still in arrears of more than 90 days, as well as mortgages in arrears of more than 90 days that have not been restructured.

Restructuring Arrangements⁵

A total stock of 88,587 PDH mortgage accounts were categorised as restructured at end-September 2019. Arrears capitalisation⁶ accounted for the largest share of restructured accounts at 33 per cent at end-September, while the share of accounts on temporary restructure arrangements remained low at 13 per cent.

There were 4,993 new restructure arrangements⁷ agreed during the third quarter of 2019. The data on arrears and restructures indicate that of the total stock of 61,802 PDH accounts that were in arrears at end-September, 18,021 accounts (29 per cent) were classified as restructured. The remaining 71 per cent of accounts in arrears were not part of a restructure arrangement at end-September 2019.



Figure 2: Restructured PDH Mortgage Accounts by Restructure Type, end-September 2019

⁵ See <u>Annex 2</u> for further information on restructuring arrangements/forbearance techniques and meeting the terms of the arrangement.

⁶ Arrears capitalisation is an arrangement whereby some or all of the outstanding arrears are effectively added to the remaining principal balance, to be repaid over the life of the mortgage.

⁷ This includes first-time restructures and further modifications of existing restructures.

Some 80 per cent of restructured accounts were not in arrears at end-September 2019.⁸ At end-September, 86 per cent of restructured PDH accounts were deemed to be meeting the terms of their arrangement. This means that the borrower is, at a minimum, meeting the agreed monthly repayments according to the current restructure arrangement.

Table 2 shows the percentage of restructured accounts that were deemed to be meeting the terms of their arrangement at end-September 2019, broken down by arrangement type.⁹ The figures show that of the total stock of accounts in the arrears capitalisation category, some 21 per cent of PDH accounts are not meeting terms of current restructure arrangement, i.e. the arrears balance has increased since the arrangement was put in place. As the figures in Table 2 only reflect compliance with the terms of the current restructure arrangement, a higher percentage of compliance among shorter-term restructures could be expected.

Table 2: Percentage of Restructures 'Meeting the Terms of the Arrangement' (end-Sept 2019)

| % | PDH | BTL |
|--|------|-------|
| Total | 86.1 | 87.5 |
| Interest Only - up to one year | 85.3 | 81.2 |
| Interest Only - over one year | 94.2 | 88.4 |
| Deferred Interest Scheme | 80.0 | n/a |
| Reduced Payment (less than interest only) | 59.0 | 93.3 |
| Reduced Payment (greater than interest only) | 87.0 | 88.2 |
| Temporary Interest Rate Reduction | 88.2 | 94.7 |
| Payment Moratorium | 99.0 | 100.0 |
| Arrears Capitalisation | 78.6 | 78.1 |
| Term Extension | 92.7 | 93.5 |
| Permanent Interest Rate Reduction | 86.2 | 92.9 |
| Split Mortgage | 93.7 | 91.0 |
| Other | 85.1 | 88.1 |

⁸ Restructured accounts in arrears include accounts that were in arrears prior to restructuring where the arrears balance has not yet been eliminated, as well as accounts that are in arrears on the current restructuring arrangement.

⁹ It should also be noted that some categories reflect only a small number of arrangements, particularly in the case of BTL accounts.

Legal Activity and Repossessions¹⁰

During Q3 2019, the Courts granted an order for repossession or sale of the property affecting 150 accounts. A total of 80 properties were taken into possession by lenders during the quarter, down from 224 properties in the previous quarter. Of the properties taken into possession during the quarter, the majority of properties, at 43, were voluntary surrendered or abandoned. The remainder, at 37, were repossessed on foot of a Court Order. During the quarter, 171 properties were disposed of by lenders. As a result, lenders were in possession of 1,246 PDH properties at end-September 2019. During Q3 2019, there were 302 mortgage accounts where legal proceedings concluded but arrears remained outstanding.

Residential Mortgages on Buy-to-Let Properties

Arrears

At end-September 2019, there were 106,130 residential mortgage accounts for buy-to-let (BTL) properties held in the Republic of Ireland, to a value of €17.4 billion.. Of the total BTL stock, 14,744 accounts or 13.9 per cent were in arrears of more than 90 days (Figure 3), reflecting an decrease of 10 per cent over the quarter. The outstanding balance on all BTL mortgage accounts in arrears of more than 90 days was €3.9 billion at end-September, equivalent to 22 per cent balance outstanding on BTL accounts.

BTL accounts in arrears greater than 720 days decreased by 12 per cent in the third quarter of 2019. Accounts in arrears of over 720 days numbered 10,861 or 62 per cent of all BTL accounts in arrears. The outstanding balance on these accounts was €3.1 billion at end-September, equivalent to 18 per cent of the total outstanding balance on all BTL mortgage accounts.

¹⁰Legal proceedings record steps to repossess a property and include cases where a formal application has been made to a court to begin repossession proceedings, along with subsequent adjournments and judgement proceedings.



Figure 3: BTL Mortgage Accounts in Arrears over 90 Days

Restructuring Arrangements

A total stock of 14,324 BTL mortgage accounts were categorised as restructured at end-September 2019, reflecting a decrease of 1,239 accounts over the quarter. Of the total stock of restructured accounts recorded at end-September, 83 per cent were not in arrears, while 88 per cent were meeting the terms of their current restructure arrangement. A total of 614 new restructure arrangements were agreed during the third quarter of the year. On the BTL side, the largest cohort of restructure arrangements. The data on arrears and restructures indicate that of the total stock of 17,413 BTL accounts that were in arrears at end-September, 2,422 (or 14 per cent) were classified as restructured.

Rent Receivers and Repossessions

During the third quarter of 2019, rent receivers were appointed to 300 BTL accounts, bringing the stock of accounts with rent receivers appointed to 4,588. There were 965 BTL properties in the banks' possession at the beginning of Q3 2019. A total of 48 properties were taken into possession by lenders during the quarter. Of the total BTL repossessions in the quarter, 16 were repossessed on foot of a Court Order, while the remaining 32 were voluntarily surrendered or abandoned. During Q3 2019, 111 properties were disposed of. As a result, lenders were in possession of 822 BTL properties at end-September 2019.

Residential Mortgages held by Non-Bank Entities¹¹

Arrears

At end-September 2019, non-bank entities accounted for 12 per cent of the total stock of PDH mortgage accounts outstanding. For BTLs, the proportion was higher at 25 per cent. Overall, non-bank entities accounted for 14 per cent of the total stock of residential mortgage accounts outstanding (PDH and BTL) at end-September 2019 (18 per cent in value terms).

For PDH mortgages held by non-bank entities, 20 per cent of accounts were in arrears over 90 days, and 15 per cent were in arrears of over 720 days (Table 5). In terms of BTL mortgages held by non-bank entities, 38 per cent of accounts were in arrears over 90 days, and 30 per cent of accounts in arrears of over 720 days (Table 6).

Non-bank entities held 19,730 restructured PDH mortgage accounts at end-September 2019, with 925 new restructure arrangements agreed during the quarter. Of the restructured accounts, 83 per cent were meeting the terms of the arrangement. Non-bank entities held 3,796 restructured BTL mortgage accounts, which accounted for 27 per cent of all restructured BTL mortgage accounts. Some 83 per cent of BTL mortgages were meeting the terms of the restructuring arrangement.

Repossessions

Some 23 PDH properties were taken into possession by non-bank entities during the quarter, down slightly on the previous quarter. Of the properties taken into possession during the quarter, 13 were repossessed on foot of a Court Order, while the remaining 10 were voluntarily surrendered or abandoned. During the quarter, 27 PDH properties were disposed of. There were 432 PDH and BTL properties in non-bank entities' possession at the end of the third quarter of 2019.

¹¹ Non-bank entities comprise of retail credit firms and credit servicing firms. For breakdown of arrears, repossessions, and restructures of non-bank entities by type see Tables 5 & 6 in annex 3.

Annex 1: Mortgage Arrears Data and Further Information

The mortgage arrears data, along with a set of explanatory notes, are available in the Mortgage Arrears section of the Statistics portal of the Central Bank of Ireland website: http://www.centralbank.ie/polstats/stats/mortgagearrears/Pages/Data.aspx.

The Central Bank of Ireland has produced a number of consumer guides to assist consumers who are in arrears or facing arrears, including

- Mortgage Arrears A Consumer Guide to Dealing with your Lender;
- Mortgage Arrears Frequently Asked Questions; and
- Guide to Completing a Standard Financial Statement.

The above guides, that include information on the protections that are available to consumers in financial difficulty, are available to download from the <u>consumer information section</u> of the Central Bank website.

Annex 2: Restructuring Arrangements

Forbearance techniques include: a switch to an interest only mortgage; a reduction in the payment amount; a temporary deferral of payment; extending the term of the mortgage; and capitalising arrears amounts and related interest. The figures also include advanced modification options such as split mortgages and tradedown mortgages, which have been introduced to provide more long-term solutions for customers in difficulty.

It is important to note that 'meeting the terms of the arrangement' is not a measure of sustainability, as not all restructure types represent longer-term sustainable solutions as defined within the Mortgage Arrears Resolution Targets. For instance, short-term interest only restructures are, in general, not part of longer-term sustainable solutions. The MART sustainability targets also include a significant number of accounts in arrears which are part of a legal process. These accounts are not classified as restructured within the Mortgage Arrears Statistics. Arrears associated with such accounts are recorded in full in the data.

Annex 3: Data Tables

| Table 3: PDH Mortgage Arrears Repossessions and | | Q2 2019 | | | Q3 2019 | |
|---|---------|------------|-----------|---------|------------|-----------|
| Restructures | Number | Balance | Arrears | Number | Balance | Arrears |
| Restructures | | €000 | €000 | | €000 | €000 |
| Nortgages | | | | | | |
| Total residential mortgage loan accounts outstanding | 744,451 | 97,721,106 | - | 742,526 | 97,887,337 | - |
| Arrears | | | | | | |
| Total residential mortgage arrears cases outstanding | 65,043 | 10,998,082 | 2,749,488 | 61,802 | 10,528,304 | 2,732,474 |
| of which: | | | | | | |
| in arrears up to 90 days | 20,023 | 2,488,002 | 47,300 | 18,284 | 2,260,922 | 54,964 |
| in arrears 91 to 180 days | 5,030 | 714,274 | 41,204 | 4,883 | 674,125 | 35,075 |
| in arrears 181 to 360 days | 5,174 | 777,831 | 111,706 | 5,238 | 792,913 | 127,347 |
| in arrears 361 to 720 days | 6,171 | 940,079 | 115,711 | 5,505 | 847,322 | 125,762 |
| in arrears over 720 days | 28,645 | 6,077,896 | 2,433,567 | 27,892 | 5,953,022 | 2,389,326 |
| Fotal arrears cases over 90 days outstanding | 45,020 | 8,510,080 | 2,702,188 | 43,518 | 8,267,382 | 2,677,510 |
| % of loan accounts in arrears for more than 90 days | 6.0% | 8.7% | | 5.9% | 8.4% | |
| Repossessions | | | | | | |
| Residential properties in possession - at the beginning of quarter | 1,434 | | | 1,407 | | |
| Residential properties repossessed on foot of an Order during quarter | 32 | | | 37 | | |
| Residential properties voluntarily surrendered/abandoned during the quarter | 192 | | | 43 | | |
| Residential properties disposed of during this quarter | 233 | | | 171 | | |
| Residential properties in possession – at end of quarter ¹ | 1,415 | | | 1,246 | | |
| Total residential mortgage accounts restructured | | | | | | |
| Restructures | 94,510 | 12,014,584 | 332,759 | 88,587 | 11,378,785 | 309,080 |
| Restructures not in arrears | 74,682 | 12,014,584 | | 70,566 | 8,731,893 | |
| Fotal restructures by type: | | | | | | |
| nterest Only - up to one year | 1,298 | 192,175 | 10,827 | 1,187 | 176,743 | 11,534 |
| nterest Only - over one year | 1,244 | 207,347 | 3,306 | 1,078 | 177,697 | 3,160 |
| Reduced Payment (greater than interest only) | 4,913 | 951,056 | 136,174 | 3,830 | 690,748 | 31,119 |
| Reduced Payment (less than interest only) | 515 | 87,404 | 7,397 | 676 | 178,361 | 83,003 |
| Ferm Extension | 10,754 | 1,077,332 | 41,336 | 10,310 | 1,032,796 | 44,017 |
| Arrears Capitalisation | 31,390 | 4,381,414 | 72,364 | 29,076 | 4,094,670 | 69,013 |
| Payment Moratorium | 936 | 144,658 | 3,015 | 587 | 85,123 | 1,740 |
| Deferred Interest Scheme | 6 | 1,214 | 235 | 5 | 992 | 181 |
| Permanent Interest Rate Reduction | 123 | 21,353 | 186 | 123 | 21,369 | 177 |
| Split Mortgage | 22,055 | 2,210,233 | 13,075 | 21,258 | 2,324,128 | 13,066 |
| Frade Down Mortgage | 62 | 8,793 | 0 | 61 | 8,579 | 0 |
| Temporary Interest Rate Reduction | 4,135 | 678,543 | 11,272 | 3,592 | 590,686 | 9,853 |
| Dther | 17,079 | 2,053,062 | 33,572 | 16,804 | 1,996,892 | 42,216 |

*Note that the 'Other' category mainly comprises accounts that have been offered a long-term solution, pending the completion of six months of successful payments. When these accounts transition into their permanent arrangement, the figures will be updated accordingly. The 'Other' category also includes a small number of simultaneously-agreed term extensions and arrears capitalisation arrangements.

¹ The number of properties in possession at the end of the quarter can also be impacted by reclassification issues.

| Table 4: PTL Martrage Arrears Depagasions and | | Q2 2019 | | Q3 2019 | | | |
|---|---------|------------|-----------|---------|------------|-----------|--|
| Table 4: BTL Mortgage Arrears Repossessions and | Number | Balance | Arrears | Number | Balance | Arrears | |
| Restructures | | €000 | €000 | | €000 | €000 | |
| Mortgages | | | | | | | |
| Total residential mortgage loan accounts outstanding | 109,909 | 18,420,178 | - | 106,130 | 17,394,809 | - | |
| Arrears | | | | | | | |
| Total residential mortgage arrears cases outstanding | 19,523 | 4,842,758 | 1,831,928 | 17,413 | 4,391,780 | 1,659,917 | |
| of which: | | | | | | | |
| in arrears up to 90 days | 3,163 | 615,404 | 24,918 | 2,669 | 520,873 | 25,188 | |
| in arrears 91 to 180 days | 1,037 | 191,664 | 17,893 | 958 | 186,002 | 27,244 | |
| in arrears 181 to 360 days | 1,244 | 257,627 | 40,607 | 1,269 | 238,522 | 40,689 | |
| in arrears 361 to 720 days | 1,735 | 359,867 | 93,540 | 1,656 | 368,110 | 100,422 | |
| in arrears over 720 days | 12,344 | 3,418,196 | 1,654,970 | 10,861 | 3,078,272 | 1,466,374 | |
| Total arrears cases over 90 days outstanding | 16,360 | 4,227,354 | 1,807,010 | 14,744 | 3,870,907 | 1,634,729 | |
| % of loan accounts in arrears for more than 90 days | 14.9% | 22.9% | | 13.9% | 22.3% | | |
| Repossessions | | | | | | | |
| Residential properties in possession - at the beginning of quarter | 1,111 | | | 965 | | | |
| Residential properties repossessed on foot of an Order during quarter | 6 | | | 16 | | | |
| Residential properties voluntarily surrendered/abandoned during the quarter | 32 | | | 32 | | | |
| Residential properties disposed of during this quarter | 184 | | | 111 | | | |
| Residential properties in possession – at end of quarter ¹ | 961 | | | 822 | | | |
| Total residential mortgage accounts restructured | | | | | | | |
| Restructures | 15,563 | 3,311,411 | 124,503 | 14,324 | 3,066,335 | 116,655 | |
| Restructures not in arrears | 12,639 | 2,602,241 | - | 11,902 | 2,418,993 | | |
| Total restructures by type: | | | | | | | |
| Interest Only - up to one year | 516 | 122,623 | 12,814 | 324 | 67,902 | 6,874 | |
| Interest Only - over one year | 758 | 204,706 | 12,981 | 636 | 205,714 | 19,601 | |
| Reduced Payment (greater than interest only) | 2,812 | 754,847 | 40,292 | 2,466 | 660,568 | 29,441 | |
| Reduced Payment (less than interest only) | 19 | 5,500 | 420 | 15 | 3,529 | 81 | |
| Term Extension | 3,010 | 474,182 | 11,276 | 2,866 | 446,720 | 10,579 | |
| Arrears Capitalisation | 3,163 | 582,028 | 22,356 | 2,812 | 527,573 | 19,490 | |
| Payment Moratorium | 131 | 19,072 | 1,156 | 109 | 17,534 | 1,406 | |
| Deferred Interest Scheme | 0 | 0 | 0 | 0 | 0 | 0 | |
| Permanent Interest Rate Reduction | 14 | 2,305 | 3 | 14 | 2,279 | 4 | |
| Split Mortgage | 1,635 | 196,002 | 619 | 1,516 | 180,569 | 3,466 | |
| Temporary Interest Rate Reduction | 83 | 14,222 | 72 | 75 | 13,357 | 58 | |
| Other | 3,422 | 935,924 | 22,514 | 3,491 | 940,590 | 25,655 | |

| Table 5: PDH Mortgage Arrears Repossessions and Restructures of | | Non-Bank Entities Q3 2019 | | | | | | | |
|---|---------------------|---------------------------|---------|------------------------|-----------|---------|--|--|--|
| Non-Bank Entities | Retail Credit Firms | | | Credit Servicing Firms | | | | | |
| | Number | Balance | Arrears | Number | Balance | Arrears | | | |
| | | €000 | €000 | | €000 | €000 | | | |
| Mortgages | | | | | | | | | |
| Total residential mortgage loan accounts outstanding | 80,274 | 12,332,693 | | 11,207 | 2,400,201 | | | | |
| Arrears | | | | | | | | | |
| Total residential mortgage arrears cases outstanding | 14,727 | 2,850,604 | 862,259 | 7,391 | 1,851,822 | 705,555 | | | |
| % of total | 18% | 23% | | 66% | 77% | | | | |
| of which: | | | | | | | | | |
| in arrears over 90 days | 11,408 | 2,392,087 | 833,377 | 6,646 | 1,740,998 | 699,023 | | | |
| % of total | 14% | 19% | | 59% | 73% | | | | |
| in arrears over 720 days | 7,478 | 1,754,736 | 693,268 | 5,877 | 1,608,463 | 687,075 | | | |
| % of total | 9% | 14% | | 52% | 67% | | | | |
| Repossessions | | | | | | | | | |
| Residential properties in possession – at end of quarter | 175 | | | 107 | | | | | |
| Total residential mortgage accounts restructured | | | | | | | | | |
| Restructures | 17,357 | 2,294,308 | 46,484 | 2,373 | 439,150 | 98,552 | | | |
| % of total | 22% | 19% | | 21% | 18% | | | | |
| Meeting the terms of the arrangement | 14,876 | 1,922,585 | 11,353 | 1,497 | 228,939 | 8,455 | | | |
| % of total restructures | 86% | 84% | | 63% | 52% | | | | |
| In arrears over 90 days, of which restructured | 1,791 | 278,614 | 43,607 | 853 | 211,887 | 97,885 | | | |
| % of total in arrears > 90 days | 16% | 12% | | 13% | 12% | | | | |

| Table 6: BTL Mortgage Arrears Repossessions and Restructures of | | Non-Bank Entities Q3 2019 | | | | | | | |
|---|---------------------|---------------------------|---------|------------------------|-----------|---------|--|--|--|
| Non-Bank Entities | Retail Credit Firms | | | Credit Servicing Firms | | | | | |
| | Number | Balance | Arrears | Number | Balance | Arrears | | | |
| | | €000 | €000 | | €000 | €000 | | | |
| Mortgages | | | | | | | | | |
| Total residential mortgage loan accounts outstanding | 18,285 | 3,569,586 | | 7,923 | 2,000,502 | | | | |
| Arrears | | | | | | | | | |
| Total residential mortgage arrears cases outstanding | 4,935 | 1,280,052 | 503,383 | 6,073 | 1,636,708 | 727,264 | | | |
| % of total | 27% | 36% | | 77% | 82% | | | | |
| of which: | | | | | | | | | |
| in arrears over 90 days | 4,164 | 1,124,418 | 491,798 | 5,789 | 1,579,680 | 725,489 | | | |
| % of total | 23% | 31% | | 73% | 79% | | | | |
| in arrears over 720 days | 3,042 | 898,053 | 442,290 | 4,827 | 1,389,194 | 687,446 | | | |
| % of total | 17% | 25% | | 61% | 69% | | | | |
| Repossessions | | | | | | | | | |
| Residential properties in possession – at end of quarter | 42 | | | 108 | | | | | |
| Total residential mortgage accounts restructured | | | | | | | | | |
| Restructures | 2,950 | 703,813 | 13,651 | 846 | 195,997 | 38,716 | | | |
| % of total | 16% | 20% | | 11% | 10% | | | | |
| Meeting the terms of the arrangement | 2,565 | 609,318 | 1,733 | 569 | 120,935 | 5,294 | | | |
| % of total restructures | 87% | 87% | | 67% | 62% | | | | |
| In arrears over 90 days, of which restructured | 295 | 68,754 | 11,794 | 306 | 84,540 | 38,660 | | | |
| % of total in arrears > 90 days | 7% | 6% | | 5% | 5% | | | | |