



# Corporate Social Responsibility Policy Statement

## **Our Commitment to being a Socially Responsible and Sustainable Organisation**

The mission of the Central Bank is to serve the public interest by safeguarding monetary and financial stability and by working to ensure that the financial system operates in the best interests of consumers and the wider economy. We recognise the importance of our work as a central bank and financial regulator and how it can impact the lives of the people of Ireland. Our core values include primacy of the public interest, working with integrity and transparency, being accountable for our performance and creating a fulfilling and progressive workplace.

As part of our overall mission, we are committed to being a socially responsible and sustainable organisation, as reflected in this CSR Policy Statement, which we believe will help us achieve our vision: trusted by the public, respected by our peers and a fulfilling workplace for our people.

We are committed to being an open and transparent organisation. We consult publicly on all major policy initiatives and measures that can affect the public. We also publish relevant information about the operations of the Central Bank on our website to help inform the public about what we do and how we do it.

We strive to engage with members of the public in a professional, efficient and courteous way when they contact us, visit us and use our services or when we meet with them at external events.

We are committed to building our relationship with the local community within which we work through volunteering, making charitable donations, and by supporting, via trusted partners, local education initiatives. We support opportunities for the development of employment and employability in the local community.

Our Charity Committee, comprised of staff volunteers, manage the Benevolent Fund including the matching funds process, and encourage our people to get involved in campaigns and events that raise money for good causes.



We are committed to adopting, so far as reasonably practicable, the highest standards of safety, health and sustainability at all of our premises. Our aim is to create an inclusive and collaborative workspace for our people and to continually improve on our sustainability performance as managed through our independently certified management systems.

We work to create a fulfilling workplace through our policies, processes and working environment. The Bank is committed to creating a diverse and inclusive workplace where all of us feel respected, valued and included; and where we can thrive to reach our full potential.

We are also conscious of our ability to be a positive influence on the behaviour of others by leading on and by promoting important wider social issues relevant to our mandate as well as setting the standards for the financial services industry. We coordinate and report on progress, internally to our Commission and externally through our website and Annual Report, under five strategic pillars i.e. Community, Workplace, Marketplace, Governance and Communications, and Environment.

We strive to learn from others as well as meeting recognised standards as we seek to be and remain a socially responsible and sustainable organisation.

November 2019