



Freedom of Information Disclosure Log Q2 2025 (Non-Personal Requests)

Last updated 04/09/2025

Ref ID	Request Received Date	Description	Requestor Category	Request Outcome	Response Sent Date
FOI-2025-001589	10/02/2025	I am seeking access to the following records held by your organisation: 1. Training & Staff Development: - A list of all courses, training sessions, or workshops undertaken by staff with the <i>named service provider</i> from 2016 to present, including the course title, date, and staff attendance records. - Copies of training materials provided for these courses, including participant handbooks, slides, and summary guides. If recordings or transcripts exist, I request access to these as well. - A breakdown of all staff members who have undergone training, specifying: - The number of staff trained - The nature/type of training undertaken - The date(s) of training - The names and roles of all staff who attended training sessions - Financial Records: - A record of all payments made by this organisation to the <i>named service provider</i> from 2016 to present, including either invoices or breakdowns of costs associated with training, consultancy, or accreditation services.	Media	Request withdrawn/handled outside FOI	01/04/2025
FOI-2025-001590	10/02/2025	I am seeking access to the following records held by your organisation: 1. Correspondence & Communications: - Copies of all correspondence (including but not limited to emails, letters, memos, and meeting minutes) exchanged between staff and/or contractors in this organisation and a <i>named service provider</i> from 2016 to present. 2. Accreditation & Assessments: - Copies of any records, discussions, or communications, not already covered under point 1, regarding the <i>named service provider</i> and/or this organisation's applications, assessments, or accreditation under the <i>named service provider's</i> Framework and/or accreditation schemes.	Media	Request withdrawn/handled outside FOI	01/04/2025
FOI-2025-001591	10/02/2025	Please provide me with a copy of the file held by you in this matter [Re. a <i>named investigation</i>]	Commercial	Refused	07/04/2025
FOI-2025-001603	13/03/2025	All correspondence between officials of the Central Bank of Ireland related to the approval of the Information Memorandum of the Israel Bonds/Development Corporation for Israel dated September 2nd 2024. All minutes/briefing notes/records of any meetings between officials of the Central Bank of Ireland related to the approval of the Information Memorandum of the Israel Bonds/Development Corporation for Israel dated September 2nd 2024. All correspondence between officials of the Central Bank of Ireland and Department of Finance officials related to the approval of the Information Memorandum of the Israel Bonds/Development Corporation for Israel dated September 2nd 2024. All minutes/briefing notes/records of any meetings between officials of the Central Bank of Ireland and Department of Finance officials related to the approval of the Information Memorandum of the Israel Bonds/Development Corporation for Israel dated September 2nd 2024.	Individual	Part Granted	11/04/2025

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FOI-2025-001605	18/03/2025	<p>The information I am requesting relates to the 'Dear Chair' letter dated 28 November 2024 relating to the oversight of MMs/APs by issuers of Irish-domiciled ETFs.</p> <p>The specific information I am requesting...</p> <ol style="list-style-type: none"> 1) The data collected as part of the 'quantitative assessment' 2) A representative sample of the information received from the 'qualitative assessment' 3) A numerical breakdown of the proportion of firms with good due diligence practices vs those without (along with any relevant definitions) 4) A numerical breakdown of the proportion of firms with sufficient levels of ongoing monitoring (along with any relevant definitions) 5) A numerical breakdown of the proportion of firms with sufficient levels of board oversight (along with any relevant definitions) 6) A numerical breakdown of AP/CMM concentration in more granular detail. (both % total notional activity & % of ETFs contracted to by MM/AP firm) 	Media	Part Granted	15/04/2025
FOI-2025-001607	24/03/2025	<p>Revised:</p> <p>Under the Freedom of Information Act 2014, I request the following records to cover the period 1 August 2024 to present:</p> <ul style="list-style-type: none"> • A copy of any correspondence sent to all staff from senior management about the Central Bank's position in terms of Israel's designation of Ireland as Home Member State under the Prospectus Regulation in order to borrow on European bond markets and/or about the Central Bank's approval on 2 September 2024 of the State of Israel - Bond Issuance Programme; • A copy of any responses received from staff to this correspondence expressing any concerns with the Central Bank's decision to approve the Bond Issuance Programme; • A copy of any report, briefing or memo for senior management outlining concerns or discontent among staff about Israel's designation of Ireland as Home Member State under the Prospectus Regulation in order to borrow on European bond markets and/or about the Central Bank's approval of the State of Israel - Bond Issuance Programme; <p>Please exclude any emails concerning administrative matters with the meeting (e.g., setting a time, change of time, food to be served, etc).</p>	Media	Part Granted	22/04/2025
FOI-2025-001609	31/03/2025	<p>1) Does the Central Bank hold any information regarding a potential £100 note to be included in series B?</p> <p>2) If so, what information is held? Does that information include any designs, or details of proposed/suggested designs, including the names of people suggested to feature on the note and details of the reverse design?</p> <p>3) If so, can I have a copy of what information is held, and if this is not possible, can you tell me where this information can be viewed?</p> <p>Separately,</p> <ol style="list-style-type: none"> 1) Was any effort made to find alternative designs for Irish euro coins, other than the harp? 2) Were any alternative designs considered? 3) What were these designs? 	Individual	Refused	14/04/2025
FOI-2025-001610	15/04/2025	<p>Revised:</p> <p>The customer complaint data submitted by <i>regulated financial service providers</i> in Ireland to the CBI, from January 2024 to December 2024.</p>	Individual	Refused	29/04/2025
FOI-2025-001611	14/04/2025	<p>Revised:</p> <p>a copy of the the response that was prepared for the parliamentary question that were mentioned in The Journal article:</p> <p>https://www.thejournal.ie/central-bank-overspend-data-management-system-3-million-6674632-Apr2025/</p>	Individual	Request withdrawn/handled outside FOI	16/04/2025

Ref ID	Request Received Date	Description	Requestor Category	Request Outcome	Response Sent Date
FOI-2025-001612	22/04/2025	<p>Revised:</p> <p>I request the following records concerning the Israeli Bond Programme as per details outlined in the Governor's letter to the Joint Oireachtas Committee on Finance, Public Expenditure and Reform, and Taoiseach on December 4, 2025. Period of records: 1 June 2024-present:</p> <ul style="list-style-type: none"> Article 20(4) of the Prospectus Regulation clarifies that a competent authority needs to review a prospectus application against the standards of completeness, comprehensibility and consistency necessary for its approval. Please provide a copy of any records summarising the internal review and scrutiny process and/or summarising the findings/results of the internal review and scrutiny process undertaken before approval of the prospectus documentation from the Israeli bond programme on 2 September 2024; Please provide a copy of reports, memos or internal correspondence outlining any issues or concerns raised internally during the review and/or scrutiny process as to standards of completeness, comprehensibility and/or consistency of the information in the (draft) prospectus which was approved on 2 September 2024; The governor's letter states that "the Central Bank can suspend the offer of the securities for a maximum of 10 consecutive working days where it has reasonable grounds to believe that there has been an infringement of the Prospectus Regulation. The Central Bank has not identified any such infringement at this time." Please provide any records outlining the research or investigative steps taken by the Central Bank to conclude that there have been no infringements since the approval of the September 2024 prospectus; The Governor's letter states that "internal review and scrutiny processes in line with the Central Bank's risk-based approach to prospectus security have been followed." Please provide a copy of CBI's risk-based approach policy or equivalent document used to determine the risk level of issuers. Please also provide a copy of any briefing, summary document, report, memo or letter outlining details of how this risk-based approach was applied or taken before prospectus approval on 2 September 2024. 	Media	Part Granted	20/05/2025
FOI-2025-001613	16/04/2025	<p>"...all correspondence between the Central Bank and <i>a named regulated service provider</i> from the years 2020 to 2025 in relation to</p> <ol style="list-style-type: none"> concerns about call waiting times in call centres operated by <i>a named regulated service provider</i>. the decision by <i>a named regulated service provider</i> to change the opening and closing hours of their call centres to 9am to 5pm." 	Interest Groups	Refused	01/05/2025
FOI-2025-001614	06/05/2025	<p>Revised:</p> <p>Copies of the below final reports generated as a result of the internal audits completed in the period 1 Jan 2023 to date:</p> <ul style="list-style-type: none"> Functional Review of Climate Change Unit Functional Review of the People Directorate Audit of the Bank's Ability to deliver Key Project Audit of Operational Risk and Incident Management Audit of Staff Remuneration Functional Review of WSFM 	Media	Part Granted	03/06/2025
FOI-2025-001615	29/04/2025	<p>Correspondence between the Central Bank (HR Division) and <i>a named service provider</i> which relates to guidance/advice concerning:</p> <ul style="list-style-type: none"> (i) the development of the Central Bank's Gender Identity & Expression in the Workplace Policy (and toolkit) launched in 2021; (ii) the provision of training by <i>a named service provider</i> in the Central Bank and (iii) Changes made to the policy. 	Individual	Part Granted	28/05/2025
FOI-2025-001617	09/05/2025	<ol style="list-style-type: none"> The number of unique regulated entities that have received correspondence (including letters, emails, or formal notices) from the Central Bank of Ireland relating to concerns or issues identified with their SFTR (Securities Financing Transactions Regulation) controls. Of these, how many of the identified firms have delegated their SFTR reporting to agent lenders under the terms of a Master Regulatory Reporting Agreement or similar delegated reporting arrangement? <p>Please also include the timeframe over which these correspondences were issued and whether any follow-up supervisory action has been taken in relation to these issues.</p>	Commercial	Refused	23/05/2025

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FOI-2025-001618	13/05/2025	1. Correspondence between your chair and the relevant minister in the government department under whose aegis you operate 2. Correspondence between your chief executive and the relevant secretary general in the government department under whose aegis you operate 3. During 2024 and 2025 to date	Media	Refused	27/05/2025
FOI-2025-001620	21/05/2025	<ul style="list-style-type: none"> • A copy of the most up-to-date version of the risk register for the organisation; • A copy of the last three internal audits initiated within the organisation; • A copy of the last three audits carried out at the request of a parent State body or any other arm of the Government or State; 	Media	Part Granted	19/06/2025
FOI-2025-001621	22/05/2025	<p>Revised: I request the following records concerning the Israeli Bond Programme as per details outlined in the Governor's letter to the Joint Oireachtas Committee on Finance, Public Expenditure and Reform, and Taoiseach on December 4, 2025.</p> <ul style="list-style-type: none"> • Article 20(4) of the Prospectus Regulation states a competent authority needs to review a prospectus application against standards of completeness, comprehensibility and consistency necessary for its approval. Please provide a copy of any records summarising the internal review or scrutiny process undertaken before approval of the prospectus documentation from the Israeli bond programme on the following dates: September 2021. Period of records: 1 June 2021-30 September 2021: • Please provide a copy of any records outlining issues or concerns raised internally during the review and/or scrutiny process as to standards of completeness, comprehensibility and consistency of the information in the (draft) prospectus for September 2021. Period of records: 1 June 2021-30 September 2021: • The letter also states that “the Central Bank can suspend the offer of the securities for a maximum of 10 consecutive working days where it has reasonable grounds to believe that there has been an infringement of the Prospectus Regulation. The Central Bank has not identified any such infringement at this time.” Please provide records outlining the research or investigative steps taken by the Central Bank to conclude that there have been no infringements to date. Period of records: 1 June 2021-present: • The letter states “internal review and scrutiny processes in line with the Central Bank’s risk-based approach to prospectus security have been followed.” Please provide all records outlining the risk-based approach taken before approval in September 2021. Period of records: 1 June 2021-30 September 2021: <p>Please exclude any emails concerning administrative matters with the meeting (e.g., setting a time, change of time, food to be served, etc).</p>	Media	Part Granted	20/06/2025
FOI-2025-001622	22/05/2025	<p>I am seeking the following records:</p> <ul style="list-style-type: none"> • Section 87, Credit Union Act 1998 o Directions under this section given to <i>a named regulated service provider</i> from 2010 to 2012 by the Registrar of Credit Unions (RCU) mandating actions to be taken in relation to Non Performing Loans (NPLs), in particular records related to the handling of charge-offs, set-offs and/or write-offs. • Other Documentation from the Registrar of Credit Unions (RCU) mandating actions to be taken in relation to Non Performing Loans (NPLs), in particular records related to the handling of charge-offs, set-offs and/or write-offs. • Guidance Note on Credit Union Prudential Returns 2009 • Credit Union Sector Review 2010 • Inspection Reports and Correspondence between <i>named regulated service provider</i> and CBI for 2010 • Quarterly CUPR Forms submitted by <i>a named regulated service provider</i> to the RCU/CBI for 2010, 2011 and 2012. 	Individual	Request withdrawn/handled outside FOI	26/05/2025
FOI-2025-001623	26/05/2025	<p>All correspondence between Vasileios Madouros, deputy governor and representatives of <i>a named regulated service provider</i> , dated between 25/01 and 25/05.</p> <p>Records/minutes of all meetings held between Vasileios Madouros, deputy governor, and representatives of <i>a named regulated service provider</i> , dated between 25/01 and 25/05</p>	Media	Part Granted	24/06/2025
FOI-2025-001624	26/05/2025	The application is for any correspondence received since May 1, 2024 from <i>a named regulated financial service provider</i> , and any minutes of the meeting on February 24, 2025 between <i>the named regulated financial service provider</i> and Mr Gerry Cross	Media	Refused	24/06/2025

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FOI-2025-001626	29/05/2025	<ul style="list-style-type: none"> • All correspondence between the Central Bank of Ireland and <i>a named individual</i> • Records of any meetings involving <i>a named individual</i> and CBI officials • Any briefing documents prepared regarding <i>a named individual's</i> background or affiliations <p>The records I seek are from May 2022 to present. Please search private phones and emails where relevant.</p>	Media	Refused	13/06/2025
FOI-2025-001627	30/05/2025	<ul style="list-style-type: none"> • Records relating to CBI's application for "trusted flagger status" under the Digital Services Act • All correspondence with Coimisiún na Meán regarding trusted flagger status applications • Any internal discussions about obtaining content moderation powers <p>The records I seek are from May 2023 to present. Please search private phones and emails where relevant.</p>	Media	Request withdrawn/handled outside FOI	16/06/2025
FOI-2025-001628	29/05/2025	<p>Please provide an up-to-date list (as at the date of your search) of all fund service providers that are currently authorised by the Central Bank of Ireland to provide fund administration services.</p> <p>For each firm on the list, please also include all other permissions/authorisations the firm holds with the Central Bank, such as—but not limited to—transfer-agency, depositary, investment management, MiFID investment firm authorisation, payment-services, e-money, etc.</p>	Individual	Part Granted	13/06/2025
FOI-2025-001629	30/05/2025	<p>the database/spreadsheet/financial records that underpinned the publication of the final cost figure of €24 million for the INBS inquiry. For clarity, I am seeking whatever record was used by the Central Bank to arrive at that figure line-by-line and according to category of expenditure. The figure could not have been calculated without the gathering of such material into a single source.</p>	Media	Part Granted	16/06/2025
FOI-2025-001630	03/06/2025	<p>1. All documentation relating to the legal advice sought and received by the Central Bank with regard to its involvement in the sale and marketing of Israeli Bonds.</p> <p>2. All correspondence relating to all Central Bank activities since the Taoiseach and Tánaiste declared the situation in Palestine to be "genocide", all correspondence relating to the legal advice sought and received by the Central Bank with specific regard to this development in terms of the Central Bank's observance of its obligations under International Law where there is consideration that action or failure to act may facilitate or support acts of genocide.</p>	Individual	Refused	17/06/2025
FOI-2025-001631	05/06/2025	<p>Could you please provide the following data points in respect of Payment Service Providers for Q1-4 2024 respectively:</p> <ol style="list-style-type: none"> 1. Complaint Volumes as per PIS 08.00 on Payment Institution Supplementary Return <ol style="list-style-type: none"> a. Number of Complaints Outstanding/Unresolved at the start of the period. b. Number of Complaints received during the period. c. Number of Complaints resolved during the period. d. Number of Complaints unresolved at period end. e. Number of Complaints under FSPO consideration at period end. f. Redress paid to complainants during the period. 2. Transaction Volume as per PIS 05.00 on Payment Institution Supplementary Return 3. Number of Material Breaches reported to the CBI and the number of unique firms which reported breaches. 4. Number of errors reported to the CBI as per PIS 08.01 on Payment Institution Supplementary Return and the number of unique firms which reported errors. <p>Please provide this data in an anonymised manner.</p>	Individual	Refused	19/06/2025
FOI-2025-001639	27/06/2025	<p>I would like access to the complete review that took place in August 2024 in relation to the catering changes that have been announced.</p> <ul style="list-style-type: none"> o All meeting documents, presentations etc to be included. o The produced review document to be included. o Explicit pricing structures should be contained in this document, as this is the reason given for the changes <p>E.g. provide the exact cost from Sodexo of each main meal, and sandwiches and coffee offerings.</p> <p>I would also like to know the schedule of meetings that occurred and the attendees at these meetings.</p> <ul style="list-style-type: none"> o This is to ascertain the reason behind the severe delay in announcing the changes giving staff less than 30 days notice. 	Individual	Request withdrawn/handled outside FOI	27/06/2025

** Records released to the media in FOI requests will be published on the Bank's website [here](#) within 4 weeks of release. In line with data protection obligations, personal records/information will not be published